

Senior Connections Resource Guide

For older adults, caregivers, and their families in Pinal and Gila counties



Pinal-Gila Council for Senior Citizens 8969 W. McCartney Road Casa Grande, AZ 85194 (520) 836-2758 or 1 (800) 293-9393 www.pgcsc.org

Funding support for this Guide provided by:
Pinal-Gila Council for Senior Citizens, Area Agency on Aging, Region V
DES, Division of Aging and Adult Services
Older Americans Act
AARP

Updated January 2021



A Message for Older Adults, Caregivers and Their Families

Knowing where to look for resources to care for oneself, family members and friends can be a daunting task. Pinal-Gila Council for Senior Citizens has compiled Senior Connections Resource Guide to serve as a foundational guide in your quest for information. In addition to a listing of community resources, this guide contains an overview of Area Agencies on Aging and further information and referral resources. Also, the Appendix contains a listing of national organization websites, must-have documents for caregivers, and emergency numbers.

Pinal-Gila Council for Senior Citizens is committed to providing assistance and information, as well as continuing to advocate on your behalf. We are dedicated to our vision and mission to meet the ever changing dynamic needs of those older adults and caregivers that we are here to serve.

If you are a caregiver, you are one of over 804,000 caregivers in Arizona. If you are aged 60 or older, you are one of over 1,232,000 residents in Arizona's fastest growing age group. So please, remember that you are not alone.

We gratefully acknowledge the continued support of AARP Arizona, which also provided the initial funding for our resource guide specifically for older adults and caregivers in Pinal and Gila counties. This manual may also be found online on our website at www.pgcsc.org.

Sincerely,

Olivia B. Guerrero, M.S.

Can B. Gueners

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The information contained in this guide is provided only as an aid in your search for needed support services, without any representation or warranty whatsoever regarding the accuracy or completeness of the information, and may or may not reflect the most current information available. Please note that users of this guide are responsible for independently verifying any and all information. Furthermore, the inclusion of links does not imply endorsement or support of any of the linked information, services, products, or providers.

Although every effort has been made to include the most current information in the printed copy, we know that things change quickly. We will be updating our online version regularly, and it can be viewed or downloaded at www.pgcsc.org/about-us/senior-resource-guide.html, or you may call the PGCSC Information and Referral line at 520-836-2758 or 800-293-9393 and speak with our Information and Referral specialist.

OVERVIEW OF AREA AGENCIES ON AGING

Pinal-Gila Council for Senior Citizens

Area Agency on Aging, Region V

8969 W. McCartney Road, Casa Grande, AZ 85194 1-800-293-9393 or (520) 836-2758 www.pgcsc.org

Incorporated in 1974, Pinal-Gila Council for Senior Citizens (PGCSC) is a non-profit organization designated as the Area Agency on Aging for Region V, which encompasses Pinal and Gila counties. PGCSC's mission is to assist seniors and persons with disabilities in Region V achieve and maintain self-sufficiency with dignity, and offer choices of appropriate care by providing a wide range of community and home based services. PGCSC also represents the interests of the elderly and acts to advocate for change in public and private attitudes, policies, and regulations.

PGCSC provides a wide variety of services for seniors, persons with disabilities, and caregivers. These services are offered directly or through a network of provider agencies. PGCSC services include, but are not limited to, the following:

- Information, Referral and Assistance
- Aging, Disability and Caregiver Support Resources
- Benefits, Entitlements and Advocacy State Health Insurance Assistance Program (SHIP), Ombudsman Program (Nursing Home Advocacy), and Senior Medicare Patrol (Medicare/Medicaid fraud and abuse)
- Independent Living Services Caregiver Support Services, Health Promotion, and Drug and Alcohol Prevention Services
- Home Care Housekeeping, Personal, Attendant and Respite Care
- Case Management
- Meals On Wheels Home Delivered Meals
- Legal Services and Legal Help Line
- Mature Work Force Development (Senior Employment Training Program)
- Multipurpose Senior Centers Social, Nutritional, Wellness Support and Transportation
- Santa Cruz Village Apartments a HUD 202/Section 8 low income independent living apartment complex (for seniors & persons with disabilities)
- Aging Care Essentials (Care Options Planning)
- Mobility Management Transportation Coordination and Senior Rides Transit Program Training
- Volunteer Services and Opportunities for Placement

Pinal-Gila Council's Senior Foundation

The Pinal-Gila Council's Senior Foundation was incorporated in 2004. Its purpose is to perform the charitable functions of PGCSC. The Foundation is governed by a board of directors composed of concerned community members who endeavor on behalf of seniors and persons with disabilities.

The Pinal-Gila Council's Senior Foundation has partnered with PGCSC to help with the crisis of senior hunger in our communities. The goal of this effort is to ensure that every senior who needs a meal gets a meal. The Meals On Wheels program provides home delivered meals to homebound elderly adults and persons with disabilities who are at risk of losing their independence due to poor nutrition and support.

If you are interested in helping seniors and persons with disabilities that are homebound and in need of home delivered meals, please contact the Foundation and join them in their efforts to reduce senior hunger.

www.pqcsc.org 520-836-2758/800-293-9393.

Area Agencies on Aging

Pinal-Gila Council for Senior Citizens is one of eight Area Agencies on Aging throughout the State of Arizona. These are organizations which administer, coordinate and offer a variety of services for adults aged 60 and over, adults with disabilities, and those who care for older adults. Area Agencies provide some services directly, and others are provided by their contracted agencies. The focus of services offered is to help older adults continue to live independently in their own homes.

Services and programs vary by agency but most Area Agencies provide:

Information and Referral Help

Special telephone help lines for seniors Health insurance counseling Caregiver support Case management

Community Based Services

Meals served at nutrition sites and senior centers Volunteer placement Older worker employment training and assistance Recreation and socialization at senior centers Grandparents raising grandchildren support Transportation assistance

• In-Home Services

Home delivered meals Housekeeping services Telephone reassurance Personal care services Respite care

Housing Services

Referrals to senior housing Help with minor home repairs

Protecting Older Adult Rights and Advocacy

Legal assistance Elder abuse prevention Ombudsman assistance for long-term care patients Advocacy for Seniors on aging issues and policies

Arizona Area Agencies on Aging

Area Agency on Aging, Region I

1366 E. Thomas Rd., Ste. 108 Phoenix, AZ 85014 602-264-2255 (Business) 1-888-264-2258 (Help Line) www.aaaphx.org (Serves Maricopa County)

Area Agency on Aging, Region II

Pima Council on Aging 8467 E. Broadway Blvd. Tucson, AZ 85710 520-790-7262 (Help Line)

www.pcoa.org

(Serves Pima County)

Area Agency on Aging, Region III

Northern Arizona Council of Governments 323 N. San Francisco St., Ste 200 Flagstaff, AZ 86001 1-877-521-3500

www.nacog.org/aging

(Serves Apache, Coconino, Navajo and Yavapai counties)

Area Agency on Aging, Region IV

Western Arizona Council of Governments 1235 S. Redondo Center Dr. Yuma, AZ 85365 928-782-1886

https://www.wacog.com/home-community-based-senior-services/

(Serves Yuma, La Paz, and Mohave counties)

Area Agency on Aging, Region V

Pinal-Gila Council for Senior Citizens 8969 W. McCartney Rd. Casa Grande, AZ 85194 520-836-2758 or 1-800-293-9393 www.pgcsc.org

(Serves Pinal and Gila counties)

Area Agency on Aging, Region VI

SouthEastern Arizona Governments Organization 300 Collins Rd. Bisbee, AZ 85603 520-432-2528 www.seago.org

(Serves Cochise, Graham, Greenlee, and Santa Cruz counties)

Area Agency on Aging, Region VII

Navajo Area Agency on Aging P O Box 1390 Window Rock, AZ 86515 928-871-6350

www.ndoh.navajo-nsn.gov

(Serves elders living on the Navajo Nation)

Area Agency on Aging, Region VIII

Inter Tribal Council of Arizona 2214 N. Central Ave., Ste. 100 Phoenix, AZ 85004 1-800-552-9257

www.itcaonline.com

(Senior services for 21 member tribes in Arizona)

ARIZONA ASSOCIATION OF AREA AGENCIES ON AGING—AZ4A

AZ4A is a statewide network of seven regional agencies that address the needs of seniors and individuals with disabilities, as well as their families and caregivers. 928-298-2574

https://az4a.org

NATIONAL ASSOCIATION OF AREA AGENCIES ON AGING-n4a

N4a is a membership association representing America's national network of 622 Area Agencies on Aging (AAAs).

202-872-0888

www.n4a.org

ELDERCARE LOCATOR

To locate Area Agency on Aging Programs in other states 1-800-677-1116 www.eldercare.acl.gov

Arizona Dept. of Economic Security, Division of Aging and Adult Services

The Division of Aging and Adult Services (DAAS), within the Arizona Department of Economic Security, is Arizona's designated State Unit on Aging. The Older Americans Act provides the unit with its authority. The unit works closely with all of the eight designated Area Agencies on Aging in the state, advocates for at-risk and older persons, and develops and implements a comprehensive service delivery system statewide.

Some of the major initiatives of the Division of Aging and Adult Services are:

- Operating a Central Intake line for Adult Protective Services
- Development of a system of Direct Care Workforce Initiatives to prepare for the state's need for more trained direct care workers
- Working closely with the Governor's Advisory Council on Aging
- Administering various programs for aging, including the state Long-Term Care Ombudsman Program, the Family Caregiver Support Program, the Mature Worker Program, the Foster Grandparent Program, Adult Protective Services, the Medicare Patrol Project, and the State Health Insurance Assistance Program.

Division of Aging and Adult Services 602-542-4446 State Health Insurance Assistance Program (SHIP) 1-800-432-4040 Adult Abuse Hotline 1-877-767-2385

Mailing Address:

Department of Economic Security Division of Aging and Adult Services 1789 W. Jefferson St. (Site Code 950A) Phoenix, AZ 85007

Administration for Community Living (ACL)

Administration on Aging (AOA) and Disability Networks www.acl.gov

INFORMATION AND REFERRAL RESOURCES

There are many agencies and programs not listed in this guide that may be able to help you. If you have not found the services you need in this guide, you may contact the more comprehensive community information and referral resources listed below.

Pinal and Gila Counties

Pinal-Gila Council for Senior Citizens 8969 W. McCartney Rd. Casa Grande, AZ 85194-7432 520-836-2758

Toll free: 800-293-9393

www.pgcsc.org

<u>Statewide</u>

2-1-1 Arizona (Community Information and Referral Services)

Phone: 2-1-1 within Arizona

Toll-free: 877-211-8661 from anywhere

www.211Arizona.org

Arizona Self Help (Online program eligibility screening) www.ArizonaSelfHelp.org

AzLinks.gov (Offers assistance and information on aging and disability) www.AzLinks.gov

Arizona Community Action Association (Wildfire) 2010 People's Information Guide

Phone: 602-604-0640

https://wildfireaz.org/find-help/peoples-information-guide

Pinal County

3-1-1 Pinal County's Citizen Contact Center Access local government services and information within Pinal County Call 311 or 888-431-1311

First Things First
Pinal Family Resource Guide

https://files.firstthingsfirst.org/regions/Publications/2019%20Pinal%20Resource%20Guide.pdf

CG HELPS Resource Center (Resources for the Homeless) 350 E. 6th St. Casa Grande, AZ 85122 520-483-0010 https://cghelps.com

National Information and Support

AARP is a nonprofit, nonpartisan organization, with a membership of nearly 38 million. It works to strengthen communities and promote the issues that matter most to families

such as healthcare security, financial security and personal fulfillment. AARP also advocates for individuals in the marketplace by selecting products and services of high quality and value to carry the AARP name. Examples of programs that can be accessed through AARP are: free income tax preparation, driver safety courses, money management programs, family caregiving resources, and local business discounts and offers.

AARP in Arizona

Toll-free: 866-389-5649 To Join: 800-566-0242

www.aarp.org

COMMUNITY RESOURCES Abuse of the Elderly

Elder abuse, neglect, and exploitation are problems among older adults. If you are concerned that you or someone you know is a victim of abuse or is being taken advantage of, call the number below or report online.

Adult Protective Services Adult Abuse Hotline

Report abuse by phone: 1-877-767-2385 (Mon-Fri 7am to 7pm;

Sat, Sun, & state holidays 10am to 6pm)

Report abuse online: des.az.gov/services/basic-needs/adult-protective-services (24/7)

In the event of an emergency related to elder abuse, call 911 or your local law enforcement agency.

Abuse of Children

A report of suspected child abuse, neglect, exploitation or abandonment is a responsible attempt to protect a child. Arizona law requires certain persons who suspect that a child has received non-accidental injury or has been neglected to report their concerns to DCS or local law enforcement.

Arizona Department of Child Safety Arizona Child Abuse Hotline 888-SOS-CHILD (888-767-2445)

Prevent Child Abuse Arizona PO Box 26495 Prescott Valley, AZ 86312 928-445-5038 www.pcaaz.org

Adaptive Aids

Adaptive aids are sometimes called "durable medical equipment." These items are designed to help elderly and physically disabled persons with the tasks of daily living. They are often expensive and rarely available for loan. Some medical insurance plans cover the purchase or rental of adaptive aids and equipment. Check with your local insurance provider for details.

Statewide

Active Forever 1-800-377-8033 www.activeforever.com Arizona Technology Access Program (AZTAP) Northern Arizona University 300 W. Clarendon Ave., Ste. 475 Phoenix, AZ 85013 602-728-9534 or 1-800-477-9921 http://aztap.org

Arizona Statewide Independent Living Council PO Box 46354 Phoenix, AZ 85063 602-262-2900 www.azsilc.org

Arizona Commission for the Deaf & the Hard of Hearing Arizona Telecommunication Equipment Distribution Program 100 N. 15th Ave., Ste 104 Phoenix, AZ 85007 602-542-3365 1-866-223-3412 www.acdhh.org

Gila County

American Homepatient 1100 N. Broad St., Ste E Globe, AZ 85501 928-425-5795 www.ahom.com/select-location?state=AZ

Pinal County

RTA Home Care 1275 E. Florence Blvd., Ste 4 Casa Grande, AZ 85122 520-836-9300 https://www.rtahomecare.com/

Advisory and Advocacy Groups

Advisory groups explore public issues and make recommendations to lawmakers and regulators that they think are in the best interests of the community. Many groups focus on older adults and persons with disabilities.

AARP Arizona 7250 N. 16th St., Ste 302 Phoenix, AZ 85020 866-389-5649 www.aarp.org

Alzheimer's Association Desert Southwest Chapter 340 E. Palm Ln., Ste 230 Phoenix, AZ 85004 602-528-0545 or 24-hour helpline: 800-272-3900 www.alz.org/dsw Governor's Advisory Council on Aging 1700 W. Washington St., Ste. 240 Phoenix, AZ 85007 602-542-4710

https://aging.azgovernor.gov/gaca

Pinal-Gila Council for Senior Citizens 8969 W. McCartney Rd. Casa Grande, AZ 85194

520-836-2758 - Toll-free: 800-293-9393

www.pgcsc.org

AHCCCS (AZ Health Care Cost Containment System) & ALTCS (AZ Long Term Care System)

The Arizona Health Care Cost Containment System (AHCCCS) is Arizona's Medicaid agency that offers health care programs to serve Arizona residents. Individuals must meet certain income and other requirements to obtain services. The Arizona Long Term Care System (ALTCS) is part of AHCCCS, and provides care and services for eligible individuals who are elderly and/or those with physical or developmental disabilities. ALTCS provides institutional care and home and community based services to recipients who have been determined to be at risk of institutionalization.

ALTCS Call Center: 1-888-621-6880 801 E. Jefferson St., MD 3900 Phoenix, AZ 85034 www.azahcccs.gov

Pinal County

Casa Grande ALTCS Office 201 E. Cottonwood Ln., Ste. 2 Casa Grande. AZ 85122

Alcohol and Substance Abuse

Alcohol and substance abuse are problems that many seniors and physically disabled adults are challenged with. Sometimes older adults abuse substances to deal with change or loneliness. Sometimes older adults mix alcohol with their prescription medications, causing even bigger problems which cannot be resolved without help from outside the family. (Also see <u>alcohol and narcotics support groups</u>)

Narcotics Anonymous

To determine times and locations of local Narcotics Anonymous meetings.

Help line: 844-991-2962 https://arizona-na.org/

Drug Rehab USA (Includes deaf and hard of hearing drug rehab facilities)

National substance use disorder treatment locator

https://drugrehabus.org

Inpatient-Rehab.org

For a list of alcohol and drug rehab centers in your area:

Pinal County: www.inpatient-rehab.org/drug-alcohol/arizona/pinal-county.html
Gila County: www.inpatient-rehab.org/drug-alcohol/arizona/gila-county.html

Gila County

Arizona Crisis Line 877-756-4090 Community Bridges Inc. Transition Point Residential 5734 E. Hope Ln., Ste 1 Globe, AZ 85501 928-425-2415

Horizon Health and Wellness 415 W. Baseline Spur Globe, AZ 85501 833-431-4449 www.hhwaz.org

Southwest Behavioral & Health Services 404 W. Aero Drive Payson, AZ 85541 928-474-3303 Crisis Line: 800-631-1314 www.sbhservices.org

Pinal County

Arizona Complete Health Behavioral Health Crisis Line (available 24/7): 866-495-6735 www.azcompletehealth.com

Arizona Treatment Institute
1927 N. Trekell Rd., Ste D
Casa Grande, AZ 85122
520-836-9788
www.drug-rehab-headquarters.com/arizona/facility/arizona-treatment-institute-llc-casa-grande

Community Bridges Inc. 675 E. Cottonwood Ln., Ste 101 Casa Grande, AZ 85122 520-426-0088 https://communitybridgesaz.org

Helping Associates, Inc. 1901 N. Trekell Rd., Ste A Casa Grande, AZ 81222 520-836-1029

https://helpingassociates.com

Horizon Health and Wellness Centers:

Centers located in Apache Junction, Casa Grande, Florence, Kearny, Oracle, and Queen Creek. Call or go to the Horizon Health and Wellness website for more information. 833-431-4449

www.hhwaz.org

Nazcare (Rising Star Wellness Center) 879 N. Plaza Dr., #101-E Apache Junction, AZ 85120 480-982-1514 www.nazcare.org Pinal Hispanic Council 107 E. 4th St. Eloy, AZ 85131 520-466-7765 www.pinalhispaniccouncil.org

The River Source 16286 S. Sunland Gin Rd. (not a mailing address) Arizona City, AZ 85123 866-286-0356 www.theriversource.org

Alzheimer's and Memory Disorders

Memory disorders clinics can assist people who seem to be having problems with their memory or their ability to think. Clinics provide assessment, diagnosis, and a treatment plan. Appropriate care options may be explored in addition to providing caregiver support resources. (Also see Alzheimer's/dementia support groups)

Banner Alzheimer's Institute 901 E. Willetta St. Phoenix, AZ 85006 602-839-6900 www.banneralz.org

Barrow Neurological Institute 350 W. Thomas Road Phoenix, AZ 85013 855-995-5783 https://www.barrowneuro.org

Mayo Clinic Arizona Appointment Number: 800-446-2279 www.mayoclinic.org

For psychiatric emergencies, call

Arizona Complete Health – Pinal County Behavioral Health Crisis Line (available 24/7): 866-495-6735 www.azcompletehealth.com

Crisis Line – Gila County 877-756-4090

St. Luke's Behavioral Health Center/Phoenix 602-251-8535 www.stlukesbehavioralhealth.org

Arizona Legislative Contact Information

Arizona State Senate 1700 W. Washington Phoenix, AZ 85007-2890 602-926-3559 or 800-352-8404 www.azsenate.gov Arizona House of Representatives 1700 W. Washington Phoenix, AZ 85007-2890 602-926-4221 or 800-352-8404 www.azhouse.gov

Assisted Living and Skilled Nursing Facilities Licensed through the Arizona Department of Health Services (Subject to change – check website for current listing:

https://azdhs.gov/licensing/index.php#databases

Gila County

AC Assisted Living 320 E. Oak St. Globe, AZ 85501 928-793-4959

AC Assisted Living 2 410 W. Euclid Ave. Globe, AZ 85501 928-793-4850

AC Assisted Living 3 2101 E. Ash St. Globe, AZ 85501 928-793-4162

AC Assisted Living 4 675 S. 11th St. Globe, AZ 85501 928-473-1193

Faubush Family Homes 7760 S. Six Shooter Canyon Rd. & 300 E. Hunter Dr. Globe, AZ 85501 928-961-4828

Frontier House 906 E. Frontier St. Payson, AZ 85541 928-468-2461

Haven of Globe (Skilled Nursing Facility) 1100 Monroe St. Globe, AZ 85501 928-425-5721

Heritage Health Care Center (Skilled Nursing Facility) 1300 South St. Globe, AZ 85501 928-425-3118

Houston Creek Assisted Living 210 S. Houston Creek Cir. Star Valley, AZ 85541 928-951-2467 Ordinary Lifestyles (4 Locations) 401 N. Laredo Ln. Payson, AZ 85541 928-595-2068

Payson Care Center (Skilled Nursing Facility) 107 E. Lone Pine Dr. Payson, AZ 85541 928-474-6896

Powell Place (Assisted Living Center) 806 W. Longhorn Rd. Payson, AZ 85541 928- 474-6249

Rim Country Health & Retirement Community (Skilled Nursing Facility) 807 W. Longhorn Rd. Payson, AZ 85541 928-474-1120

Pinal County

Acuna at Morning Sun 35597 N. Bandolier Dr. San Tan Valley, AZ 85142 480-687-2910

Acuna at Morning Sun II 1962 W. Cool Water Way San Tan Valley, AZ 85142 602-432-7818

Agave Oasis Assisted Living 1183 W. Busa Dr. San Tan Valley, AZ 85143 480-877-7809

Alder Leaf at Castlegate 3645 E. Whitehall Dr. San Tan Valley, AZ 85140 480-591-2273

Allegiance Senior Living 18727 E. Pine Valley Dr. Queen Creek, AZ 85142 480-987-6582

Anna's Assisted Living 4533 E. Rolling Ridge Rd. San Tan Valley, AZ 85140 480-529-3362

Apache Junction Health Center (Skilled Nursing Facility) 2012 W. Southern Ave.
Apache Junction, AZ 85120 480-983-0700

Arizona Eldercare Group 5375 E. Superstition Blvd. Apache Junction, AZ 85119 480-332-5449 Aurora Place (Assisted Living Center) 675 W. Broadway Ave. Apache Junction, AZ 85120 480-288-1791

Better Senior Carehome 1151 W. 20th Ave. Apache Junction, AZ 85120 480-205-3595

Brookdale Apache Junction (Assisted Living Center) 2080 S. Ironwood Dr. Apache Junction, AZ 85120 480-983-5047

By Your Side Assisted Living 1329 S. Royal Palm Apache Junction, AZ 85120 480-313-2636

Caliche Senior Living (Assisted Living Center) 1640 N. Peart Rd. Casa Grande, AZ 85122 520-316-8041

Caring House (Skilled Nursing Facility) 338 S. Ocotillo St. (Mail: PO Box 2187) Sacaton, AZ 85147 520-562-7411

Compassion Care Assisted Living 744 E. Tortoise Trl. San Tan Valley, AZ 85143 480-590-6246

Copper Sky Assisted Living (Assisted Living Center) 1580 E. Valerie St. Casa Grande, AZ 85122 520-858-0372

Dayflower Care Home 4166 W. Dayflower Dr. San Tan Valley, AZ 85142 480-597-5865

Dora Caring 208 E. Melrose Dr. Casa Grande, AZ 85122 520-836-8020

Family Tree Assisted Living 1741 N. Palm Parke Blvd. Casa Grande, AZ 85122 520-316-9008

Garnet of Casa Grande Assisted Living Community (Assisted Living Center) 510 E. 8th St. Casa Grande, AZ 85122 520-876-4200

Gold Canyon Hacienda 6480 S. Alameda Dr. Gold Canyon, AZ 85118 480-983-0939

Goldmine Mountain Assisted Living 2785 W. Goldmine Mountain Dr. San Tan Valley, AZ 85142 602-487-8998

Graceful Waters 5777 E. Flowing Spring Florence, AZ 85132 480-252-9795

Harmony Adult Living Solution 3960 E. Brae Voe Way San Tan Valley, AZ 85140 480-794-1603

Haven House AZ 17652 N. Avelino Dr. Maricopa, AZ 85138 520-472-2376

Hope Care Assisted Living 43204 W. McCord Dr. Maricopa, AZ 85138 520-582-0367

House of Dignity Assisted Living 214 W. Danish Red Trl. Queen Creek, AZ 85143 614-900-6111

Jaidon Manor II 1177 E. Bonita PI. Casa Grande, AZ 85122 520-876-0640

Lavie Home 45503 W. Morning View Ln. Maricopa, AZ 85139 520-666-2452

Lita Caring Home 1337 N. Walnut Dr. Casa Grande, AZ 85122 520-836-1480

Magma Calm Home 757 W. Magma Rd. San Tan Valley, AZ 85143 480-474-6097

Mary & Pete's Assisted Living Home 203 E. Avenue I San Manuel, AZ 85631 520-909-3241 Mary Grace Care Home 20278 N. Wilford Ave. Maricopa, AZ 85138 480-748-0009

Medisys Home Care 1301 N. Park Ave. Casa Grande, AZ 85122 520-421-2200

Nana & Papa's Place 205 W. Hackberry Ave. Queen Creek, AZ 85140 480-564-7609

Oasis Pavilion Nursing & Rehabilitation Center (Skilled Nursing Facility) 161 W. Rodeo Rd. Casa Grande, AZ 85122 520-836-1772

Penzi Care Home 43448 W. Wild Horse Trl. Maricopa, AZ 85138 480-254-0025

Queen of Hearts Corporation 1073 E. Estate Rd. San Tan Valley, AZ 85140 404-824-2475

Renata's Home for the Elderly 2268 W. Peggy Dr. Queen Creek, AZ 85142 480-699-7096

Renata's Home for the Elderly 2 31392 N. Sunflower Way San Tan Valley, AZ 85143 480-275-8321

San Tan Valley Assisted Living 35750 N. Belgian Blue Ct. San Tan Valley, AZ 85143 602-931-7894

Senior Haven Assisted Living Home 1111 W. Superstition Blvd. Apache Junction, AZ 85120 480-625-1938

Sonora Desert 359 W. Tamarack Dr. San Tan Valley, AZ 85140 323-228-3385

St. Raphael's Home Care 1538 E. Jahns Dr. Casa Grande, AZ 85122 520-518-5050 Sundial Care Home 332 W. Mammoth Cave Dr. San Tan Valley, AZ 85140 480-758-9444

Supreme Adult Care Home 3629 E. Thames Cir. San Tan Valley, AZ 85140 480-840-5824

Treasures of Wisdom 483 W. Gascon Rd. San Tan Valley, AZ 85143 480-252-9795

Visions Senior Living at Apache Junction (Assisted Living Center) 1510 E. Broadway Ave., Bldg. 1 & 2 Apache Junction, AZ 85119 480-671-1490

Behavioral Health

Gila County

Regional Behavioral Health Authority for Gila County Health Choice Arizona

800-322-8670

Crisis Line: 877-756-4090 www.healthchoiceaz.com

Horizon Health and Wellness 415 W. Baseline Spur Globe, AZ 85501 833-431-4449 www.hhwaz.org

San Carlos Apache Healthcare 103 Medicine Way Rd. Peridot, AZ 85542 928-475-1400 www.scahealth.org

Southwest Behavioral & Health Services 404 W. Aero Dr. Payson, AZ 85541 928-474-3303 www.sbhservices.org

Pinal County

Regional Behavioral Health Authority for Pinal County: Arizona Complete Health

Customer Service: 1-888-788-4408

Crisis Line: 1-866-495-6735 (24 hrs. a day/7 days per week)

www.azcompletehealth.com

Casa Grande Counseling Service 635 E. Cottonwood Ln. Casa Grande, AZ 85122 520-836-0440

www.casagrandecounseling.com

Corazon Integrated Healthcare Services 900 E. Florence Blvd. Casa Grande, AZ 85122 520-836-4278

www.chaposcorazon.com

Crisis Preparation and Recovery 1828 E. Florence Blvd., Bldg. C, #143 Casa Grande, AZ 85122 480-804-0326

www.crisisprepandrecovery.com

Helping Associates, Inc. 1901 N. Trekell Rd., Ste. A Casa Grande, AZ 85122 520-836-1029

https://helpingassociates.com

Horizon Health and Wellness – locations 833-431-4449

www.hhwaz.org/locations

Intermountain Centers for Human Development 1821 N. Trekell Rd., Ste. 1, Bldg, A Casa Grande, AZ 85122 520-426-4289

https://intermountaincenters.org

La Frontera Arizona Empact – Suicide Prevention Center

Apache Junction: 480-317-2214

Maricopa: 520-316-6068 San Tan Valley: 480-317-2213 Crisis Hotline: 480-784-1500 www.lafrontera-empact.org

Luminaria (Serving Pinal County) 4040 N. Del Monte Dr. Eloy, AZ 85131 520-466-2233

www.luminariaarizona.com

Pinal Hispanic Council 107 E. 4th St. Eloy, AZ 85131 520-466-7765 www.pinalhispaniccouncil.org

Cur Life Family Health Contar (Debaydard Health Contar

Sun Life Family Health Center (Behavioral Health Services available in Apache Junction, Casa Grande, Coolidge, Eloy, Florence, Maricopa, Oracle, and San Manuel – call for location information)

865 N. Arizola Rd. Casa Grande, AZ 85122 520-836-3446 www.slfhc.org Transitional Living Center 117 E. 2nd St., Ste 2 Casa Grande, AZ 85122 520-413-9941 www.tlcrecoverycasagrande.com

Blind and Visually Impaired Services

Nationwide

American Foundation for the Blind 1401 S. Clark St., Ste 730 Arlington, VA 22202 212-502-7600 www.afb.org

Statewide

Arizona Talking Book Library 1030 N. 32nd St. Phoenix, AZ 85008 800-255-5578 www.azlibrary.gov/talkingbooks

Arizona Center for the Blind and Visually Impaired 3100 E. Roosevelt St. Phoenix, AZ 85008 602-273-7411 www.acbvi.org

Arizona Industries for the Blind 515 N. 51st Ave., Ste. 130 Phoenix, AZ 85043 623-233-7882 http://www.azifb.com

Eye Dog Foundation for the Blind 8252 S. 15th Ave. Phoenix, AZ 85041 602-276-0051

www.eyedogfoundation.org

DES – Independent Living Blind 1155 N. Arizona Ave. Coolidge, AZ 85128 520-858-8667 x1022

Pinal and Gila Counties

Ability360 – Pinal-Gila County Office 1419 N. Arizona Blvd. Coolidge, AZ 85128 520-316-4300 https://ability360.org/

Vocational Rehabilitation Office Serving Persons with Blindness or Vision Impairment 3262 Bob Dr., Ste 12 Prescott Valley, AZ 86314 928-759-1654

Caregiving for Elders

Nationwide

AARP **AARP**

Support Line: 1-877-333-5885 https://www.aarp.org/caregiving

Arizona Caregiver Coalition Toll-free: 888-737-7494 http://azcaregiver.org

Eldercare Locator U.S. Administration on Aging Toll-free: 800-677-1116 www.eldercare.acl.gov

Chambers of Commerce

Gila County

Globe-Miami Chamber of Commerce 1360 N. Broad St. Globe, AZ 85501 928-425-4495 www.globemiamichamber.com

Rim Country Regional Chamber of Commerce 100 W. Main St. Payson, AZ 85541 928-474-4515 www.rimcountrychamber.com

Tonto Basin Chamber of Commerce 45675 N. Highway 188 Tonto Basin, AZ 85553 928-479-2839 www.tontobasinchamber.org

Pinal County

Apache Junction Chamber of Commerce 567 W. Apache Trl. Apache Junction, AZ 85120 480-982-3141 www.ajchamber.com

Arizona City Chamber of Commerce 13640 S. Sunland Gin Rd. (Mail: PO Box 5) Arizona City, AZ 85123 520-466-5141 www.arizonacitychamber.com

Casa Grande Chamber of Commerce 575 N. Marshall St. Casa Grande, AZ 85122 520-836-2125 www.casagrandechamber.org Coolidge Chamber of Commerce 351 N. Arizona Blvd., Ste 5 Coolidge, AZ 85128 520-723-3009

www.coolidgechamber.org

Copper Basin Chamber of Commerce 355 W. Alden Rd. (Mail: PO Box 206) Kearny, AZ 85137 520-363-7607

www.copperbasinaz.org

Eloy Chamber of Commerce 3725 N. Camelot St. Eloy, AZ 85131 520-466-3411 www.eloychamber.com

Florence Chamber of Commerce 24 W. Ruggles St. (Mail: PO Box 929) Florence, AZ 85132 520-868-9433

www.florenceazchamber.com

Maricopa Chamber of Commerce 100 N. John Wayne Pkwy Maricopa, AZ 85139 520-568-9573

www.maricopachamber.org

Queen Creek Chamber of Commerce 22246 S. Ellsworth Rd. (Mail: PO Box 505) Queen Creek, AZ 85142 480-888-1709 www.queencreekchamber.com

San Tan Valley Chamber of Commerce Site closed—may call for assistance 480-788-7516

Superior Chamber of Commerce 165 Main St. Superior, AZ 85173 520-689-0200 www.superiorarizonachamber.org

Companion Pets and Animals

Pets can be very special friends and companions for older adults. The organizations below may be able to make companion animals available.

Statewide

Arizona Humane Society Nina Mason Pulliam Campus for Compassion 1521 W. Dobbins Rd. Phoenix, AZ 85041 602-997-7585 www.azhumane.org Humane Society of Southern Arizona 635 W. Roger Rd. Tucson, AZ 85705 520-327-6088 https://hssaz.org

Gila County

Gila County Animal Shelter 700 W. Hackney Ave. Globe, AZ 85501 928-425-5882

High Desert Humane Society 150 W. Mesquite St./669 N. Broad St. Globe, AZ 85501 928-200-3611/928-812-2175

Humane Society of Central Arizona 605 W. Wilson Ct., (Mail: PO Box 242) Payson, AZ 85547 928-474-5590

Pinal County

Casa Grande Animal Care & Adoption Center 202 E. First Ave.
Casa Grande, AZ 85122 520-426-9300

Pinal County Animal Control 1150 S. Eleven Mile Corner Rd. Casa Grande, AZ 85194 520-509-3555

Valley Humane Society 15699 W. Aniceto Rd. Casa Grande, AZ 85193 520-836-0904

Computer Access

Although many resources in this Guide list internet websites, many people do not own a computer. Pinal-Gila Council for Senior Citizens maintains computers for the public to use without charge during the hours of 8:00am to 4:00pm. Most local libraries also maintain computer labs for the public. (See <u>Libraries</u>)

Pinal-Gila Council for Senior Citizens 8969 W. McCartney Rd. Casa Grande, AZ 85194 520-836-2758 or 800-293-9393

Day Care – Adult

Adult Day Care provides care and supervised activities for seniors and persons with disabilities. Care is normally available for several hours each day up to five days a week. Some centers provide transportation.

Some assisted living facilities may also take seniors for a limited period of time during the day.

Arbor Rose Adult Day Club 6033 E. Arbor Ave. Mesa, AZ 85206 602-730-7509

Caliche Senior Living Adult Day Club 1640 N. Peart Rd. Casa Grande, AZ 85122 520-316-8041 https://casagrande.watermarkcommunities.com

Oakwood Creative Care – Mesa, Arizona 480-464-1061

www.oakwoodcreativecare.org

Deaf and Hearing Impaired Services

Arizona Commission for the Deaf and the Hard of Hearing

This site maintains a statewide information and referral directory to provide information and referral services throughout Arizona for persons who are deaf and hard of hearing, as well as their caregivers. Additionally, the Commission maintains directories of physicians who sign, licensed interpreters, and free telecommunications devices for residents who need help communicating on the phone. They also can help with Relay 7-1-1 to provide telephone accessibility for free to residents.

Voice: 602-542-3323/Video phone: 480-599-9441

www.acdhh.org

Drug Rehab USA (Includes deaf and hard of hearing facilities)
National substance use disorder treatment locator
https://drugrehabus.org

Dental Assistance

Dental services may be too expensive for older adults even if they have dental insurance. Various reduced fee or sliding scale payment dental assistance programs exist to provide reduced fee dental services.

To find out about reduced fee dental services available in Gila and Pinal counties, contact:

Arizona Dental Foundation (provides charitable dentistry to children and individuals with a special need)

480-344-5777

www.azdentalfoundation.org

Arizona School of Dentistry & Oral Health 5850 E. Still Cir. Mesa, AZ 85206 480-219-6000 www.atsu.edu/asdoh

Carrington College Dental Hygiene Clinic 1001 W. Southern Ave., Ste 130 Mesa, AZ 85210 480-734-2378

https://carrington.edu/schools/mesa-arizona/dental-hygiene-clinic

El Rio Health Dental Services 340 W. Prince Rd. Tucson, AZ 85705 520-670-3909 (dental appointments) http://www.elrio.org

Rio Salado College Dental Clinic (preventive dental hygiene services only) 2250 W. 14th St. (Mail: 2323 W. 14th St.)
Tempe, AZ 85281
480-377-4100
www.riosalado.edu/locations

Sun Life Family Health Center—Dentistry (sliding fee discount for uninsured) 865 N. Arizola Rd. Casa Grande, AZ 85122 520-381-0381

DES – Arizona Department of Economic Security – Local Offices

Gila County

Globe Support Coordination Office 605 S. 7th St. Globe, AZ 85501 928-425-3101

Pinal County

Apache Junction Support Coordination Office 11518 E. Apache Trail Apache Junction, AZ 85120 480-982-0018

Casa Grande Support Coordination Office 555 W. Main Ave. Casa Grande, AZ 85122 520-858-8720

Coolidge Support Coordination Office 1155 N. Arizona Blvd. Coolidge, AZ 85128 520-723-5351

Queen Creek Support Coordination Office 22719 S. Ellsworth Rd., Bldg. C, Ste 101 Queen Creek, AZ 85142 602-771-1550

Disaster Assistance

American Red Cross 4747 N. 22nd St., Ste 100 Phoenix, AZ 85016 602-336-6660 www.redcross.org/get-help.html

Arizona Emergency Information Network (AzEIN)

The State of Arizona's official source for emergency updates, preparedness advice and hazards information, and related resources.

https://ein.az.gov

FEMA – Federal Emergency Management Agency 1-800-621-FEMA (3362) https://www.disasterassistance.gov

Gila County Emergency Management 5515 S. Apache Ave, Ste. 400 Globe, AZ 85001 928-402-8789 or 800-304-4452, Ext 8764

Pinal County Emergency Management 31 N. Pinal St., Bldg. F (Mail: PO Box 727) Florence, AZ 85132 520- 866-6684 or 888-431-1311

Domestic Violence

There are many programs and services to help individuals in domestic violence situations. There is also a hotline for locating emergency shelter, which operates 24 hours per day/7 days per week. (Also see <u>Counseling and Behavioral Health</u>)

National Domestic Violence Hotline 800-799-SAFE (7233) www.thehotline.org

National Deaf Domestic Violence Hotline 855-812-1001 (video phone) 24/7 www.thedeafhotline.org

Arizona Coalition to End Sexual & Domestic Violence (ACESDV) 2700 N. Central Ave., Ste. 1100 Phoenix, AZ 85004 602-279-2900 or 800-782-6400 Hotline: 800-799-7233

www.acesdv.org

Gila County

Time Out, Inc. – Payson Crisis line: 928-472-8007 www.timeoutshelter.org

Pinal County

Against Abuse, Inc. 119 N. Florence St. (Mail: PO Box 10733) Casa Grande. AZ 85130 520-836-1239 Crisis Line: 520-836-0858

Crisis Line: 520-836-0858 www.against-abuse.org

Community Alliance Against Family Abuse 879 N. Plaza Dr., #101D (Mail: PO Box 3778) Apache Junction, AZ 85117 480-982-0205 Crisis line: 480-982-0196

www.caafaaz.org

Horizon Health and Wellness 210 E. Cottonwood Ln. Casa Grande, AZ 85122 520-836-1688

Employment and Job Training

Many studies have shown the value of older workers in terms of productivity, work ethic and dependability. Many older adults retire and then decide they'd like to go back to work. There are resources available to assist with job training and employment leads.

<u>Senior Community Service Employment Program (SCSEP)</u>

PROGRAM DESCRIPTION: The **Senior Community Service Employment Program (SCSEP)** provides subsidized, part-time community service assignments to eligible, low-income, unemployed persons aged 55 and over. Training compensation — Arizona minimum wage rate.

ELIGIBILITY INFORMATION:

- Arizona resident
- 55 years or older
- Unemployed
- Meet current income guidelines

WHERE TO APPLY:

AARP Foundation SCSEP 4520 N. Central Ave., Ste 575 Phoenix, AZ 85012 602-841-0403

https://www.aarp.org/aarp-foundation/our-work/income/scsep

Work Search

Great places to start your work search for full-time, part-time or temporary work are listed below:

DES/Arizona@Work

https://arizonaatwork.com & Arizona Workforce Connection (gilacountyaz.gov)

318 N. Florence St. Casa Grande, AZ 85122 520-866-3600

100 N. Tonto St., Ste 100 Payson, AZ 85541 928-468-9829

5515 S. Apache Ave., Ste 200 Globe, AZ 85501 928-402-8660

<u>www.jobing.com</u> (Search local jobs, find local employers)

<u>www.azjobconnection.gov</u> (Free statewide job matching and labor market information system)

https://azstatejobs.azdoa.gov (State of Arizona government jobs)

Job Service/Vocational Rehab Offices

Gila County

Globe DES Vocational Rehabilitation Office 605 S. 7th St. Globe, AZ 85501 928-425-3101

Payson DES Vocational Rehabilitation Office 100 N. Tonto St., Ste. 100 Payson, AZ 85541 928-468-9829

Pinal County

Apache Junction DES Vocational Rehabilitation 11518 E. Apache Trail, Ste. 110 & 111 Apache Junction, AZ 85120 480-983-0427

Casa Grande DES Vocational Rehabilitation Office 401 N. Marshall St. Casa Grande, AZ 85122 520-426-3529

Coolidge DES Vocational Rehabilitation Office 1155 N. Arizona Blvd. Coolidge, AZ 85128 520-723-5351

End-of-Life Planning

Arizona Attorney General's Life Care Planning Information

The Attorney General's Life Care Planning information packet can be found at the Arizona Attorney General's website below.

There are numerous senior contacts and resources listed on this website. If you have questions about any of the information or forms found, please contact an attorney or PGCSC Legal Services (520-836-2758) for assistance.

A general durable Power of Attorney form is not available on the website, but more information about the process is. The Power of Attorney designations, wills, and trusts are powerful legal instruments, and it is recommended that you fully understand the documents you are signing.

The documents are found at www.azag.gov/seniors/life-care-planning and include:

Durable Health Care Power of Attorney and Durable Mental Health Care Power of Attorney

Provides for a designated person to make medical care decisions, including mental health care decisions, when you are unable to do so.

Letter to my Agent (Representative)

About Powers of Attorney Forms and Responsibilities

Living Will (End of Life Care)

Allows you to specify your wishes. Helps eliminate confusion and questions about what you want related to certain treatments.

 Pre-Hospital Medical Directive (Do Not Resuscitate Directive, also known as DNR)

A link is provided on the website to find out if you should complete a DNR form.

Fiduciary Services

The office of the Public Fiduciary was created by the Arizona State Legislature to help individuals who have no one else willing or able to handle their medical care and placement or their finances. Normally, Public Fiduciaries handle the affairs of persons who are low-income, vulnerable and incapacitated.

Gila County Public Fiduciary 5515 S. Apache Ave., Ste. 800 Globe, AZ 85501 928-425-3149

Pinal County Public Fiduciary 971 N. Jason Lopez Cir., Bldg. D Mail: PO Box 808 Florence, AZ 85132 520-866-7252

Food Assistance

Listed below is contact information to apply for the Food Stamp Program (now called Supplemental Nutrition Assistance Program—SNAP) and the Food Plus Program. The area Food Banks are also listed. (For information on Meals On Wheels, see Meals—HomeDelivered)

Supplemental Nutrition Assistance Program-SNAP

SNAP funds can be spent to buy nutritious food. Generally, they are only **part** of the food budget; shoppers spend some cash along with SNAP funds.

WHERE TO APPLY: Most applications are completed through phone and internet at this time. Documents are submitted by mail or fax.

DES/FAA Offices Statewide **Toll-free: 1-855-432-7587**

GILA COUNTY

605 S. 7th St. Globe, AZ 85501 1-855-432-7587

100 N. Tonto St., Ste B Payson, AZ 85541-5421 1-855-432-7587

PINAL COUNTY

11518 E. Apache Trl., Ste. 113 Apache Junction, AZ 85120 1-855-432-7587

555 W. Main Ave. Casa Grande, AZ 85122 1-855-432-7587

1155 N. Arizona Blvd. Coolidge, AZ 85128 1-855-432-7587 To find out more information about applying for SNAP food assistance, go to: www.arizonaselfhelp.org or www.healthearizonaplus.gov

FOOD PLUS (Commodity Supplemental Food Program)

PROGRAM DESCRIPTION:

The Commodity Supplemental Food Program (CSFP) works to improve the health of low-income persons at least 60 years of age by supplementing their diets with a monthly food package of nutritious USDA Foods.

WHERE TO APPLY:

Call the Arizona Department of Economic Security: 602-771-2790

Food Buying Cooperatives

PROGRAM DESCRIPTION:

Cooperatives offer food packages which you can purchase using **cash** or, in many cases, **SNAP funds**. You receive a food package containing food worth **double** what you paid for it. A package generally costs between \$13 and \$35 and may include a combination of frozen meat, fruits, vegetables, specialty items and staple foods.

Food buying cooperatives are not charity or government programs, and they will not affect any benefits from other programs. They are operated primarily by non-profit organizations and are able to offer such a good deal because of the volume of purchases they make and because they also take advantage of close-outs, over-production and package changes. The operating organizations do not make a profit on these food cooperative programs.

Bountiful Baskets – Locations in Casa Grande, Globe, Kearny, Maricopa, & Payson Check website for schedule www.bountifulbaskets.org

Food Banks and Emergency Food

Gila County

Gila Community Food Bank 317 W. Hackney Ave. Globe, AZ 85501 928-425-3639 (Must meet Federal poverty guidelines)

St. Vincent's of Holy Angels 201 S. Broad St. Globe, AZ 85501 928-425-3137

St. Vincent de Paul Food Bank 511 S. St. Phillips St. Payson, AZ 85541 928-474-9104

Pinal County

Caring Hands Community Food Bank 139 W. 1st St. Casa Grande, AZ 85122 520-840-4458 (Photo ID & proof of address) Casa Grande Food Bank 235 E. 4th St. Casa Grande, AZ 85122 520-560-0525

Christ the Victor Lutheran Food Bank 6173 E. Arizona Farms Rd. Florence, AZ 85132 701-212-6607

Compassion Care Center 5418 E. Skyline Dr. San Tan Valley, AZ 85140 480-987-0885 (Call for appointment)

Florence Baptist Food Bank (Tuesdays & Fridays) 30 N. Willow St. Florence, AZ 85132 520-868-1728

Genesis Project 564 N. Idaho Rd., #5 Apache Junction, AZ 85119 480-225-7757

Gold Canyon Missions Center Food Bank 8330 E. Sunrise Sky Dr. Gold Canyon, AZ 85118 480-982-3776

Hope International Food Pantry 1280 N. Arizona Blvd. Coolidge, AZ 85128 520-233-6699

Lighthouse Ministry Project Manna 655 W. Cottonwood Ln. Casa Grande, AZ 85122 520-836-2819

Living Hope Helping Hands 13270 S. Sunland Gin Rd. Arizona City, AZ 85123 520-466-7255

Mountain View Church 4815 W. Hunt Hwy Queen Creek, AZ 85142 480-415-9814 (Call for appointment)

Salvation Army – Apache Junction 605 E. Broadway Rd. Apache Junction, AZ 85119 480-982-4110 (Photo ID & proof of residence required) Salvation Army – Casa Grande 1333 N. Center Ave. Casa Grande, AZ 85122 520-421-4480

Santa Cruz Valley Food Bank (CAHRA) 109 N. Sunshine Blvd Eloy, AZ 85131 520-466-1112 (Photo ID & proof of residence required)

Seeds of Hope – Free meal Mon-Sat 11am-12pm, served at: Fountains of Living Water Church 518 E. 2nd St.
Casa Grande, AZ 85122 520-836-6335

Society of St. Vincent de Paul 405 E. 2nd St. Casa Grande, AZ 85122 520-836-2009 (Photo ID and proof of address)

St. George Help for the Needy Pantry 300 E. 16th Ave. Apache Junction, AZ 85119 480-982-2929

Stanfield Food Pantry 615 S. Stanfield Rd. Stanfield, AZ 85172 520-450-7985

Superstition Community Food Bank 575 N. Idaho Rd., Ste 701 Apache Junction, AZ 85119 480-983-2995 (Photo ID & proof of address)

Tri-Community Food Bank 108 W. Redwood Drive Mammoth, AZ 85618 520-487-2010 (Photo ID & proof of address)

United Food Bank Pinal – Empowerment 2066 W. Apache Trl., Ste 116 Apache Junction, AZ 85119 480-367-6937 (Call for appointment)

Fraud – Reporting

Also see Law Enforcement Agencies

Office of the Attorney General, Consumer Information and Complaints 2005 N. Central Ave.
Phoenix, AZ 85004
602-542-5763
www.azag.gov/complaints/consumer

Gila County Attorney's Office 1400 E. Ash St. Globe, AZ 85501 928-402-8630

Pinal County Attorney's Office 30 N. Florence Street, Bldg. D Florence, AZ 85132 520-866-6271

Pinal-Gila Council for Senior Citizens 8969 W. McCartney Rd. Casa Grande, AZ 85194 520-836-2758

Toll-free: 800-293-9393

Government Offices

Gila County

Gila County Government 1400 E. Ash St. Globe, AZ 85501 928-425-3231 Toll-free: 800-304-4452

www.gilacountyaz.gov

City of Globe 150 N. Pine St. Globe, AZ 85501 928-425-7146 www.globeaz.gov

Town of Hayden 520 N. Velasco Ave. (Mail: PO Box B) Hayden, AZ 85135 520-356-7801 www.townofhaydenaz.gov

Town of Miami 500 W. Sullivan St. Miami, AZ 85539 928-473-4403 www.miamiaz.gov

Town of Payson 303 N. Beeline Hwy. Payson, AZ 85541 928-474-5242 www.paysonaz.gov

Town of Winkelman 206 Giffin Ave. Winkelman, AZ 85192 520-356-7854

Pinal County

Pinal County Government 31 N. Pinal St. Florence, AZ 85132 520-509-3555 or 888-431-1311 www.pinalcountyaz.gov

City of Apache Junction 300 E. Superstition Blvd. Apache Junction, AZ 85119 480-982-8002 www.ajcity.net

City of Casa Grande 510 E. Florence Blvd. Casa Grande, AZ 85122 520-421-8600 www.casagrandeaz.gov

City of Coolidge 130 W. Central Ave. Coolidge, AZ 85128 520-723-5361 www.coolidgeaz.com

City of Eloy 595 N. C St. Eloy, AZ 85131 520-466-9201 www.ci.eloy.az.gov

Town of Florence 775 N. Main St. (Mail: PO Box 2670) Florence, AZ 85132 520-868-7500 www.florenceaz.gov

Town of Kearny 912-C Tilbury Dr. (Mail: PO Box 639) Kearny, AZ 85137 520-363-5547 www.townofkearny.com

Town of Mammoth 125 N. Clark St. (Mail: PO Box 130) Mammoth, AZ 85618 520-487-2331 http://townofmammoth.us

City of Maricopa 39700 W. Civic Center Plz. Maricopa, AZ 85138 520-568-9098 www.maricopa-az.gov

City of Maricopa Age-Friendly Programs and Resources www.maricopa-az.gov/departments/community-services/maricopa-seniors Town of Queen Creek 22358 S. Ellsworth Rd. Queen Creek, AZ 85142 480-358-3000 www.queencreek.org

Town of Superior 199 N. Lobb Ave. Superior, AZ 85173 520-689-5752 www.superioraz.gov

Health Care

A variety of programs are available to help with health care needs of seniors and disabled adults. Some of these programs are listed below. Also see <u>Hospitals and Urgent Care Facilities</u>.

Gila County

Gila County Health Services 5515 South Apache Ave., Ste. 100 Globe, AZ 85501 928-402-8811

Gila County Health Services 110 W. Main St., Ste A Payson, AZ 85541 928-474-1210

Pinal County

Pinal County Public Health Services District 971 N. Jason Lopez Cir., Bldg. D (Mail: PO Box 2945) Florence, AZ 85132

Toll-free: 866-960-0633

http://pinalcountyaz.gov/PUBLICHEALTH

Pinal County Public Health Clinics

Call for general information and appointments Toll-free: 866-960-0633 Mon-Fri, 8 am - 5:30 pm

> Apache Junction Clinic 575 N. Idaho St., Ste. 301 Apache Junction, AZ 85119 Nursing: Tues-Fri, 8 am – 6 pm

Casa Grande Clinic 1729 N. Trekell Rd., Ste 120 Casa Grande, AZ 85122

Nursing: Mon-Fri, 8 am – 6 pm

Coolidge Clinic 119 W. Central Coolidge, AZ 85128

Nursing: Thurs-Fri, 8 am - 6 pm

Eloy Clinic 302 E. 5th St. Eloy, AZ 85131

Nursing: Tues-Wed, 8 am - 6 pm

Kearny Clinic

355 Alden Rd.

Kearny, AZ 85137

Nursing: 3rd Wed of month, 8 am – 6 pm

Mammoth Clinic

110 Main St.

Mammoth, AZ 85618

Nursing: Thurs-Fri, 8 am - 6 pm

Maricopa Clinic

41600 W. Smith-Enke Rd., Bldg. 15

Maricopa, AZ 85138

Nursing: Tues-Fri, 8 am - 6 pm

Oracle Clinic

1870 W. American Ave.

Oracle, AZ 85623

San Manuel Clinic is held at Sun Life Clinic

23 S. McNab Pkwy.

San Manuel, AZ 85631

San Tan Valley Clinic

36235 N. Gantzel Rd.

San Tan Valley, AZ 85140

Nursing: Mon-Thurs, 8 am - 6 pm

Superior Clinic

60 E. Main St.

Superior, AZ 85173

Nursing: 2nd Wed of Month, 8 am – 6 pm

Horizon Health & Wellness

Apache Junction

625 N. Plaza Dr.

Apache Junction, AZ 85120

833-431-4449

Casa Grande

115 W. 2nd St.

Casa Grande, AZ 85122

833-431-4449

Kearny

374 Alden Rd.

Kearny, AZ 85137

833-431-4449

Queen Creek

22713 S. Ellsworth Rd., Bldg. A, Ste 101

Queen Creek, AZ 85142

833-431-4449

Sun Life Family Health Centers

Sun Life Family Health Center – Apache Junction

2080 W. Southern Ave., Ste. B-10

Apache Junction, AZ 85120

480-351-2850

Sun Life Family Health Center – Casa Grande 865 N. Arizola Rd. Casa Grande, AZ 85122 520-836-3446

Sun Life Family Health Center – Coolidge 1284 N. Arizona Blvd. Coolidge, AZ 85128 520-723-9131

Sun Life Family Health Center – Eloy 205 N. Stuart Blvd. Eloy, AZ 85131 520-466-7883

Sun Life Family Health Center – Florence 174 W. Highway 287 Florence, AZ 85132 520-868-5811

Sun Life Family Health Center – Maricopa 44572 W. Bowlin Rd. Maricopa, AZ 85138 520-568-2245

Sun Life Family Health Center – Oracle 1040 W. American Ave. Oracle, AZ 85623 520-896-2092

Sun Life Family Health Center – San Manuel 23 S. McNab Pkwy San Manuel, AZ 85631 520-385-2234

Health Education Centers

Eastern Arizona Health Education Center Serves Gila, Graham, Greenlee, and Pinal counties www.azeahec.org

Home Care Services

Home care services may include general services provided in the home, such as Personal, Housekeeping, and Attendant Care. Some home health care agencies may also provide services, such as visiting nurses, respite, home health aide services and other in-home medically needed services.

The following are some home care agencies. Please consult your local telephone book if you need more options. (ALTCS or Medicare acceptance noted in parentheses; however, other forms of payment or insurances are taken. Please call to inquire.)

Ability360 (Accepts ALTCS) 1419 N. Arizona Blvd. Coolidge, AZ 85128 520-316-4300 AccentCare (Accepts ALTCS)

1515 E. Florence Blvd., Ste 101

Casa Grande, AZ 85122

Monday – Friday

Toll-free: 888-567-6492

200 W. Frontier St., Ste G

Payson, AZ 85541

928-404-8000

AIRES, Inc. (Accepts ALTCS)

580 Camino Mercado, Ste 1

Casa Grande, AZ 85122

520-836-0881

2140 W. Greenway Rd., Ste 140

Phoenix, AZ 85023

602-995-3591

Angels Care Home Health (Accepts Medicare)

653 E. Cottonwood Ln.

Casa Grande, AZ 85122

520-876-0622

105 S. Delaware Dr., Ste 6

Apache Junction, AZ 85120

480-288-4822

BrightStar Care (serving Casa Grande and Maricopa) (Accepts VA)

4515 S. McClintock Dr., Ste 203

Mesa, AZ 85282

480-897-1166

Casa Grande Home Health Care

550 E. Cottonwood Ln., Ste D

Casa Grande, AZ 85122

623-206-386

Circle of Life Home Care

1150 E. Florence Blvd., Ste 1

Casa Grande, AZ 85122

520-836-9700

Comfort Keepers (serving Apache Junction, Maricopa, Queen Creek, & San Tan Valley)

(Accepts ALTCS and Medicare)

1347 N. Alma School Rd., #230

Chandler, AZ 85224

480-256-8564

Copa Health

924 N. Country Club Dr.

Mesa, AZ 85201

480-969-3800

Home Instead Senior Care (serving Apache Junction, Casa Grande, Eloy, Florence, Gold

Canyon, Maricopa, Queen Creek, & San Tan Valley)

3850 E. Baseline Rd., Ste. 128

Mesa, AZ 85206

480-827-4343

Nursing Solutions (Accepts ALTCS in limited cases) 15255 N. 40th St., Ste. 141 Phoenix, AZ 85032 602-331-1100

Synergy Home Care (Accepts ALTCS & Medicare) 1855 W. Baseline Rd., Ste. 202 Mesa, AZ 85202 480-377-6770

Foundation for Senior Living Engagement & Wellness Center (Accepts ALTCS and some Medicare plans)
2234 E. Maryland Dr.
Tempe, AZ 85281
602-532-2982

Hospice Services

Terminally ill persons, as well as their families, often turn to the compassionate services of hospice. Hospice services focus on maintaining the best quality of life and personal comfort for individuals and their families. Services are available in individual homes, assisted living complexes, group homes, in special hospital units and in many nursing care facilities. Medicare, Medicaid (AHCCCS), and/or private insurance cover hospice care.

Aria Hospice Comfort Care (Serves Casa Grande area) 7225 N. Mona Lisa Rd. Tucson, AZ 85741 520-547-7000

Arizona Care Hospice 816 S. Beeline Hwy Payson, AZ 85541 928-535-5353

Aviant Hospice (Parts of Pinal and Gila counties) 136 S. Broad St. Globe, AZ 85501 928-425-5400

Compassus

1675 E. Monument Plaza Cir., Ste A Casa Grande, AZ 85122 520-317-6744

511 S. Mud Springs Rd., Ste 1 & 2 Payson, AZ 85541 928-256-4738

Emblem Hospice 1281 E. Cottonwood Ln., Ste A Casa Grande, AZ 85122 520-585-5800

Hospice Family Care (Pinal County) 1175 E. Cottonwood Ln., Ste 1 Casa Grande, AZ 85122 520-233-6116 1550 S. Alma School Rd., Ste 102 Mesa, AZ 85210 480-461-3144

Hospice of Payson 900 N. Beeline Hwy, Ste B Payson, AZ 85541 928-474-2415

Hospice of the Valley 1510 E. Flower St. Phoenix, AZ 85014 602-530-6900

Hospice Promise 112 E. Florence Blvd., Ste 3 Casa Grande, AZ 85122 623-209-7003

Integrity Hospice Care 6877 S. Kings Ranch Rd., Ste 1 Gold Canyon, AZ 85118 480-426-0255

Soreo Hospice Care & Palliative 442 W. Kortsen Rd., #103A Casa Grande, AZ 85122 520-568-6400

THEMA Health Services 375 S. Sutherland St. Globe, AZ 85501 928-425-8330

Hospitals and Urgent Care Facilities

Gila County

Cobre Valley Regional Medical Center 5880 S. Hospital Dr. Globe, AZ 85501 928-402-1122

Banner Payson Medical Center 807 S. Ponderosa St. Payson, AZ 85541 928-474-3222

CVRMC Pleasant Valley Clinic 124 N. Tewksbury Blvd. Young AZ 85554 928-462-3435

San Carlos Apache Healthcare 103 Medicine Way Rd. Peridot, AZ 85542 928-475-1200

Pinal County

Banner Casa Grande Medical Center 1800 E. Florence Blvd. Casa Grande, AZ 85122 520-381-6300

Banner Goldfield Medical Center 2050 W. Southern Ave. Apache Junction, AZ 85542 480-733-3300

Banner Health Center (Outpatient treatment center) 17900 N. Porter Rd. Maricopa, AZ 85138 520-233-2500

Banner Ironwood Medical Center 37000 N. Gantzel Rd. Queen Creek, AZ 85140 480-394-4030

CVRMC Kearny Clinic 100 Tilbury Dr. Kearny, AZ 85137 520-363-5573

CVRMC Superior Clinic 1134 W. US Hwy 60 Superior, AZ 85173 520-689-2423

Florence Hospital at Anthem 4545 N. Hunt Hwy Florence, AZ 85132 480-358-6100

Hu Hu Kam Memorial Hospital Huhukam/Gila River Health Care System 483 W. Seed Farm Rd. Sacaton, AZ 85147 520-562-3321

Urgent Care

Banner Casa Grande Urgent Care 1676 E. McMurray Blvd., Ste. 1 Casa Grande, AZ 85122 520-316-0688

FastMed Urgent Care 495 N. Pinal Pkwy., Ste. 106 Florence, AZ 85132 520-868-0573

NextCare Urgent Care 2080 W. Southern Ave. Apache Junction, AZ 85120 480-985-0172 1683 E. Florence Blvd., Ste. 7 Casa Grande, AZ 85122 520-876-0800

Peralta Urgent Care 6740 S. Kings Ranch Rd., Ste 102 Gold Canyon, AZ 85118 480-390-3773

Stripes Urgent Care 750 S. Ironwood Dr., Ste 101 Apache Junction, AZ 85120 480-982-1265

6820 S. Kings Ranch Rd., Ste 130 Gold Canyon, AZ 85118 480-246-3411

Housing Services

Contact the agencies below to learn about minor home repairs, repairs to heaters and air conditioners, major housing rehabilitation, home weatherization, reverse mortgages and Section 8 and other subsidized housing.

There are Section 8 Housing Voucher Programs, Section 8 Housing complexes and other low-cost housing options for low-income qualifying older adults.

Several apartment complexes subsidize rent for a specified number of units for incomequalified individuals or families. To locate, go to:

Arizona Department of Housing 602-771-1000 https://housing.az.gov

USDA Rural Development 602-280-8701 www.rd.usda.gov/az

U.S. Department of Housing and Urban Development 602-379-7100 www.hud.gov

Gila County

Gila County Community Action Program—Globe/Miami 5515 S. Apache Ave., Ste 200 Globe, AZ 85501 928-425-7631

Gila County Community Action Program—Payson 107 W. Frontier St., Ste. C Payson, AZ 85541 928-474-7192

Hope House 401 S. Mariposa St. Payson, AZ 85541 928-363-4052 Payson Area Habitat for Humanity, Inc. 425 N. Beeline Hwy. (Mail: PO Box 1131) Payson, AZ 85547 928-474-0330

Pinal County

Casa Grande—Owner Occupied Housing Rehabilitation Program 510 E. Florence Blvd.
Casa Grande, AZ 85122 520-421-8670 https://casagrandeaz.gov/owner-occupied-housing-rehabilitation-program/

City of Coolidge Housing Rehabilitation 131 W. Pinkley Ave. Coolidge, AZ 85128 520-723-5361

Community Action Human Resources Agency (CAHRA) 109 N. Sunshine Blvd. Eloy, AZ 85131 520-466-1112

Eloy Housing Rehabilitation Program Grants 595 N. C St., Ste 103 Eloy, AZ 85131 520-464-3401

Pinal County Housing Department 970 N Eleven Mile Corner Rd. Casa Grande, AZ 85194 520-866-7201

Santa Cruz Village Apartments (Pinal-Gila Council for Senior Citizens' Low Income Independent Living Apartment Complex) 118 E. 5^{TH} St. Eloy, AZ 85131 520-466-7706 or 520-836-2758

Indigent Burial Information

The Indigent Burial Program and application process varies by county. No public assistance program can pre-qualify a decedent or family for this service. Eligibility is generally based on income and assets of both the decedent and the next of kin.

To initiate a referral for the Indigent Burial Program, contact the County Public Fiduciary's Office nearest you for further information.

Qualified veterans may be buried at the Veteran's Administration National Memorial Cemetery in Arizona. Another option is whole-body donation (see Whole-BodyDonation).

Gila County Public Fiduciary

5515 S. Apache Ave., Ste. 800 Globe, AZ 85501 928-425-3149

Pinal County Public Fiduciary

971 N. Jason Lopez Cir., Bldg. D Florence, AZ 85132 520-866-7252

Law Enforcement Agencies

Gila County

Gila County Sheriff's Office – Globe 1100 South St. (Mail: PO Box 311) Globe, AZ 85502 928-402-8666

Gila County Sheriff's Substation – Payson 108 W. Main St., Ste A Payson, AZ 85541 928-468-2835

Globe Police Department 175 N. Pine St. Globe, AZ 85501 928-425-5751

Hayden Police Department 601 Hayden Ave. Hayden, AZ 85135 520-356-6205

Miami Police Department 740 W. Sullivan St. Miami, AZ 85539 928-473-2466

Payson Police Department 303 N. Beeline Hwy. Payson, AZ 85541 928-474-5177

San Carlos Apache Police Department 200 W. Pinal St. San Carlos, AZ 85550 928-475-2311

Pinal County

Pinal County Sheriff's Office 971 N. Jason Lopez Cir., Bldg. C (Mail: PO Box 867) Florence, AZ 85132 520-866-5111

Ak-Chin Police Department 45525 W. Farrell Rd. Maricopa, AZ 85139 520-568-1200

Apache Junction Police Department 1001 N. Idaho Rd. (Mail: 300 E. Superstition Blvd.) Apache Junction, AZ 85119 480-982-8260 Casa Grande Police Department 373 E. Val Vista Blvd. Casa Grande, AZ 85122 520-421-8700

Coolidge Police Department 911 S. Arizona Blvd. Coolidge, AZ 85128 520-723-5311

Eloy Police Department 630 N. Main St. Eloy, AZ 85131 520-466-7324

Florence Police Department 425 N. Pinal St. (Mail: PO Box 2670) Florence, AZ 85132 520-868-7681

Gila River Police Department 639 W. Seed Farm Rd. (Mail: PO Box 2186) Sacaton, AZ 85147 520-562-7114

Kearny Police Department 355 Alden Rd (Mail: PO Box 639) Kearny, AZ 85137 520-363-5566

Mammoth Police Department 125 N. Clark St. (Mail: PO Box 130) Mammoth, AZ 85618 520-487-2347 or 520-487-2348

Maricopa Police Department 39675 W. Civic Center Plz. Maricopa, AZ 85138 520-316-6800

Superior Police Department 199 N. Lobb Ave. Superior, AZ 85173 520-689-5255

Legal Services

Even if resources make a private attorney unaffordable for older adults, there are many legal assistance programs to turn to for help with legal questions, wills, estate planning and government benefits. Some of those programs are listed here.

Pinal-Gila Council for Senior Citizens (PGCSC)

8969 W. McCartney Rd. Casa Grande, AZ 85194-7432 520-836-2758

Toll-free: 800-293-9393 Fax: 520-424-2824 If you are 60 years of age or older, the PGCSC Legal Help Line is available to help you at no cost by calling the number listed above. Although there are no fees for services, donations are gladly accepted.

PGCSC's qualified legal professionals can help with:

- Stop Collection Effort Letters
- Beneficiary Deeds (document preparation only)
- Cremation Directives
- Fraud, Exploitation and Abuse
- Informal Probate (document preparation only)
- Affidavits to Transfer Real Property
- Affidavits to Collect Personal Property
- Landlord/Tenant Problems
- Power of Attorney (Medical and Mental Health Care)
- Revocation of Powers of Attorney
- Wills & Living Wills
- Consumer

There are other free legal service agencies throughout the state for people with low incomes. Contact the office nearest you.

Nationwide

Law for Seniors www.LawForSeniors.org

Statewide

AZLawHelp (free or reduced fee legal help if eligible) 866-637-5341 www.AZLawHelp.org

Elder Law Hotline (age 60+) Toll-free: 800-231-5441

Arizona Center for Disability Law 5025 E. Washington St., Ste. 202 Phoenix, AZ 85034 602-274-6287 or 800-927-2260

Community Legal Services 305 S. 2nd Ave. (Mail: PO Box 21538) Phoenix, AZ 85036 602-258-3434 or 800-852-9075 https://clsaz.org

Equal Employment Opportunity Commission (EEOC) 3300 N. Central Ave., Ste. 690 Phoenix, AZ 85012 Toll-free: 800-669-4000

www.eeoc.gov

Family Lawyers Assistance Project (designed to assist people representing themselves) 201 W. Jefferson St., 6th floor Phoenix, AZ 85003 602-506-7948

Friendly House (Immigration Legal Services) 113 W. Sherman St. Phoenix, AZ 85003 602-257-1870 www.friendlyhouse.org/immigration

Arizona Attorney General Resources

Arizona Attorney General's Office 602-542-5025 www.azag.gov

Consumer Scams/Senior Abuse/Senior Resources 602-542-2124 or 844-894-4735 www.azag.gov/seniors

Pinal County

Southern Arizona Legal Aid 1729 N. Trekell Rd., Ste. 101 Casa Grande, AZ 85122 520-316-8076 www.sazlegalaid.org

Florence Immigrant and Refugee Rights Project (FIRRP) PO Box 654
Florence, AZ 85132
520-868-0191
https://firrp.org

Four Rivers Indian Legal Services 403 Seed Farm Rd. (Mail: PO Box 68) Sacaton, AZ 85147 520-562-3369

Libraries

Gila County

Globe Public Library 339 S. Broad St. Globe, AZ 85501 928-425-6111 www.globeaz.gov/departments/library

Hayden Public Library 219 W. 5th Ave. Hayden, AZ 85135 928-200-2997

Isabelle Hunt Memorial Public Library 6124 N. Randall Pl. (Mail: PO Box 229) Pine, AZ 85544 928-476-3678

Miami Memorial Library 282 S. Adonis Ave. Miami, AZ 85539 928-473-2621 Payson Public Library 328 N. McLane Rd. Payson, AZ 85541 928-474-9260

San Carlos Public Library San Carlos Ave. (Mail: PO Box 545) San Carlos, AZ 85550 928-475-2611

Tonto Basin Public Library 415 Old Highway 188 (Mail: PO Box 368) Tonto Basin, AZ 85553 928-479-2355

Young Public Library 150 Community Center Rd. (Mail: PO Box 150) Young, AZ 85554 928-462-3588

Pinal County

Apache Junction Public Library 1177 N. Idaho Rd. Apache Junction, AZ 85119 480-474-8555

Arizona City Community Library 13254 S. Sunland Gin Rd. Arizona City, AZ 85123 520-466-5565

City of Casa Grande Public Library 449 N. Drylake St. Casa Grande, AZ 85122 520-421-8710

(Casa Grande) Vista Grande Public Library 1556 N. Arizola Rd. Casa Grande, AZ 85122 520-421-8652

Coolidge Public Library 160 W. Central Ave. Coolidge, AZ 85128 520-723-6030

Eloy Santa Cruz Library 1000 N. Main St. Eloy, AZ 85131 520-466-3814

Florence Community Library 778 N. Main St. (Mail: PO Box 2670) Florence, AZ 85132 520-868-8311 Kearny Public Library 912-A Tilbury Rd. (Mail: PO Box 220) Kearny, AZ 85137 520-363-5861

Mammoth Public Library 125 N. Clark St. (Mail: PO Box 549) Mammoth, AZ 85618 520-487-2026

Maricopa Public Library 41600 W. Smith-Enke Road, Bldg 10 Maricopa. AZ 85138 520-568-2926

Oracle Public Library 565 E. American Ave. Oracle, AZ 85623 520-896-2121

San Manuel Library 108 W. 5th Ave. San Manuel, AZ 85631 520-385-4470

Superior Public Library 99 N. Kellner Ave. Superior, AZ 85173 520-689-2327

Life Long Learning

Community Colleges offer a wide array of classes and learning opportunities, many of which are of special interest to older adults. If you would like to learn to use the computer, surf the Internet, learn more about your hobby, brush up on your Spanish or prepare for a new job, your community college is the place to start.

Gila County

Gila Community College - Gila Pueblo Campus 8274 S. Six Shooter Canyon Rd. (Mail: PO Box 2656) Globe, AZ 85502-2656 928-425-8481 www.gilaccc.org

Gila Community College - Payson Campus 201 N. Mud Springs Rd. (Mail: PO Box 359) Payson, AZ 85547-0359 928-468-8039 www.gilaccc.org

Pinal County

Central Arizona College www.centralaz.edu

Aravaipa Campus 80440 E. Aravaipa Rd. Winkelman, AZ 85192 520-357-2800 or 866-869-6507 Maricopa Campus 17945 N. Regent Dr. Maricopa, AZ 85138 520-494-6400

San Tan Campus 3736 E. Bella Vista Rd. San Tan Valley, AZ 85143 520-494-6725 or 480-677-7825

Signal Peak Campus 8470 N. Overfield Rd. Coolidge, AZ 85128 520-494-5444 or 800-237-9814

Superstition Mountain Campus 805 S. Idaho Rd. Apache Junction, AZ 85119 480-677-7731

Long Term Care

Long term care is a term used to cover a variety of services to help individuals who live with illness, disability or functional limitations that require care over a long period of time.

There are three basic types of long term care: home and community based services, residential services and nursing home care facilities.

Long term care can be paid by Medicaid, known in Arizona as the Arizona Long Term Care System (ALTCS), if the individual meets financial and functional criteria, or some of the costs may be paid by private insurance.

Pinal-Gila Council for Senior Citizens may be able to provide some home and community services. (See the <u>Home Care Services</u> section of this Guide for additional resources.)

Meals - Home Delivered

The Meals On Wheels program provides home-delivered meals to homebound elderly adults and persons with disabilities who are at risk of losing their independence due to poor nutrition and support. PGCSC serves homebound individuals (age 60 and over) and those 18-59 with a doctor-certified disability. This effort is made possible through partnerships with senior center providers in our communities. Donations are encouraged and allow the program to continue or expand. (Note—All seniors may enjoy a noonday meal served at most senior centers. See the Senior Centers section for contact information.)

For home-delivered meals referrals, call Pinal-Gila Council for Senior Citizens at 520-836-2758 or 800-293-9393.

Medicare and Benefit Assistance State Health Insurance Assistance Program (SHIP) and Senior Medicare Patrol (SMP)

Many older adults and their caregivers are overwhelmed when trying to navigate Medicare and other benefit options. There are trained benefits counselors who can help you work through the problems encountered most often when applying for benefits. They can also act as advocates on behalf of individuals who apply for and obtain the benefits to which they are entitled.

The SHIP program is a free health benefits counseling program for Medicare beneficiaries and their families or caregivers. Their mission is to educate, advocate, counsel and empower people to make informed benefits decisions. SHIP is an independent program by federal agencies and is not affiliated with the insurance industry. The program is a partnership of the Department of Economic Security Division of Aging and Adult Services and the Area Agencies on Aging.

The SMP program is designed to involve retired professionals as volunteers in the education of their peers, in safeguarding the Medicare and Medicaid programs. The Senior Patrol Volunteers are part of the SHIP program. They are seniors who help fight and prevent Medicare/Medicaid fraud and abuse.

Benefits counseling and casework can be obtained by contacting:

Pinal-Gila Council for Senior Citizens, Region V

8969 W. McCartney Rd. Casa Grande, AZ 85194 520-836-2758 or 800-293-9393 www.pqcsc.orq

Nationwide

Centers for Medicare & Medicaid Services www.cms.gov

Health Insurance Quotes Toll-free: 866-955-0898 www.HealthInsurance.com

Medicare

Toll-free: 800-MEDICARE (800-633-4227)

www.medicare.gov

Medicare Rx Access Network (Rx Advocacy Group)

https://medicareaccess.org

Medicare Rights Center Toll-free: 800-333-4114 www.MedicareRights.org

My Medicare Matters
National Council on Aging
www.MyMedicareMatters.org

Ombudsman

A Long-Term Care Ombudsman is a specially trained advocate who seeks to resolve complaints on behalf of residents of long-term care facilities, including assisted living and skilled nursing facilities. Ombudsmen are given the authority to receive, investigate, and assist in resolving complaints on behalf of residents through federal and state law.

Pinal and Gila Counties

Pinal-Gila Council for Senior Citizens 8969 W. McCartney Rd. Casa Grande, AZ 85194 520-836-2758 or 800-293-9393 www.pgcsc.org Arizona Department of Economic Security Long-Term Care Ombudsman 1789 W. Jefferson St., Mail Drop 6288 Phoenix, AZ 85007 602-542-6454

Prescription Assistance

Prescriptions are often expensive. Many of the drug manufacturers have private prescription assistance programs that you may qualify for. Contact them directly for information.

Prescription Assistance Programs

AIDS Drug Assistance Program 800-334-1540

Benefits Checkup National Council on Aging www.BenefitsCheckUp.org

Medicare Prescription Assistance www.ssa.gov/medicare/prescriptionhelp

Partnership for Prescription Assistance – Assistance finding a prescription medication program for free or very low cost. https://medicineassistancetool.org

Pinal-Gila Council for Senior Citizens 520-836-2758 or 1-800-293-9393

State Health Insurance Assistance Program (SHIP) Statewide hotline: 800-432-4040 (leave message)

VA Benefits

www.va.gov/healthbenefits/access/prescriptions.asp

Prescription Discount Cards

GoodRx

1-855-268-2822

https://www.goodrx.com

Statewide Prescription Assistance Program (PAP) Free pharmacy coupon card 877-321-6755 www.arizonarxcard.com

FamilyWize Prescription Savings Cards 800-222-2818

https://familywize.org

Prescription and Over the Counter Medication Disposal

Prescription medication should be disposed of properly. It should never be left where children might have access to it, nor should it be flushed down the toilet or thrown into a landfill where it could seep into and contaminate the water supply.

Medication drop boxes are the best place to get rid of old or unwanted medications. These drop boxes are located in many communities in Pinal and Gila counties. Addresses are listed below; please call for information and hours.

Gila County

Globe

CVS Pharmacy—928-425-5777 100 N. Broad St.

Gila County Sheriff's Office—928-425-4449 1100 South St.

Globe Police Department—928-425-5751 175 N. Pine St.

Hayden

Hayden Police Department—520-356-6205 601 Hayden Ave.

<u>Miami</u>

Miami Police Department—928-473-2466 740 W. Sullivan St.

Payson

Gila County Sheriff's Substation—928-474-2208 108 W. Main St.

Payson Police Department—928-474-5177 303 N. Beeline Hwy.

<u>Peridot</u>

San Carlos Apache Healthcare Pharmacy—928-475-1400 103 Medicine Way Rd.

Pinal County

Apache Junction

Apache Junction Police Department—480-982-8260 1001 N. Idaho Rd.

Sun Life Family Health Center—480-351-2850 2080 W. Southern Ave., Ste B-10

Walgreens—480-288-1271 55 W. Apache Trl.

Arizona City

Pinal County Sheriff's Office Substation—520-866-7453 13970 S. Sunland Gin Rd.

Casa Grande

Banner Family Pharmacy—520-381-6400 1800 E. Florence Blvd.

Casa Grande Police Department—520-421-8700 373 E. Val Vista Blvd.

Casa Grande Police Department—520-421-8700 520 N. Marshall St.

Healthcare Medical Waste Services—520-316-9207 1305 N. V I P Blvd.

Pinal County Sheriff's Office Substation—520-866-7419 820 E. Cottonwood Ln.

Sun Life Family Health Center—520-836-3446 865 N. Arizola Rd.

Walgreens—520-836-2787 1514 E. Florence Blvd.

Coolidge

Coolidge Police Department—520-723-5311 911 S. Arizona Blvd.

Eloy

Eloy Police Department—520-466-7324 630 N. Main St.

Sun Life Family Health Center—520-466-7883 205 N. Stuart Blvd.

Florence

Florence Fire Station & Police Substation—520-868-7511 2035 N. Hunt Hwy.

Florence Police Department—520-868-7681 425 N. Pinal St.

Pinal County Sheriff's Office—520-866-6800 971 N. Jason Lopez Cir., Bldg. C

Sun Life Family Health Center—520-868-5811 174 W. Highway 287

Gold Canyon

Pinal County Sheriff's Office Substation—520-866-6120 5750 S. Kings Ranch Rd.

Kearny

Kearny Police Department—520-363-5566 355 Alden Rd.

Mammoth

Mammoth Police Department—520-487-2347 125 N. Clark St.

<u>Maricopa</u>

CVS Pharmacy—520-568-8290 44274 W. Smith Enke Rd.

Maricopa Police Department—520-316-6800 39675 W. Civic Center Plaza (bin in lobby)

Maricopa Police Department Substation 17985 N. Greythorn Dr. (bin in lobby)

Sun Life Family Health Center—520-568-2245 44572 W. Bowlin Rd.

Walmart Supercenter 41650 W. Maricopa Casa Grande Hwy (bin by pharmacy)

Oracle

Pinal County Sheriff's Office Substation—520-896-9250 1470 N. Justice Dr.

Queen Creek

CVS Pharmacy—480-987-1615 21201 E. Ocotillo Rd.

SaddleBrooke

Pinal County Sheriff's Office Substation—800-420-8689, #2 to schedule 63701 E. SaddleBrooke Blvd., Ste. C

San Manuel

Pinal County Sheriff's Office Substation—520-866-7880 28380 S. Veterans Memorial Blvd.

Sun Life Family Health Center—520-385-2234 23 McNab Pkwy.

San Tan Valley

Pinal County Sheriff's Office Substation—520-866-5280 85 W. Combs Rd., Ste. 115

Pinal County Sheriff's Office Substation—520-836-5111 40815 N. Ironwood Rd.

Superior

Superior Police Department—520-689-5255 199 N. Lobb Ave.

Property Tax Exemptions and Senior "Freeze" Programs

County Assessor Offices have various programs that may help older adults with their property taxes. Taxes may be reduced and/or temporarily protected from increases through property tax exemptions or through a senior property valuation protection program.

Gila County

Gila County Assessor's Office 1400 E. Ash St. Globe, AZ 85501 928-402-8711

www.gilacountyaz.gov/government/assessor

Senior Freeze (applications accepted January-September 1st):

www.gilacountyaz.gov/government/assessor/senior_property_valuation_protection.php

Widow/Widower/Disabled Exemptions (applications accepted January-March 1st): http://www.gilacountyaz.gov/government/assessor/tax_exemptions.php

Pinal County

Pinal County Assessor's Office 31 N. Pinal St., Bldg. E (Mail: PO Box 709) Florence, AZ 85132 520-866-6361 (Same # for Casa Grande office) www.pinalcountyaz.gov/Assessor **Senior Freeze** (applications accepted March 1st through September 1st, 2021): http://pinalcountyaz.gov/Assessor/Pages/SeniorFreeze.aspx

Widows, Widowers, and Disabled Persons Exemption (applications accepted 1st Monday of January through last day of February): http://pinalcountyaz.gov/Assessor/Pages/TransfersExemptions.aspx

Recreation Departments

Recreation departments, libraries, and various clubs in each community provide opportunities for recreational activities and social events on a regular basis. Senior Centers offer additional opportunities (see <u>Libraries</u> and <u>Senior Centers</u>).

Gila County

City of Globe 150 N. Pine St. Globe, AZ 85501 928-425-7146

www.globeaz.gov/departments/recreation

Town of Hayden 520 Velasco Ave. (Mail: PO Box B) Hayden, AZ 85135 520-356-7801

Town of Miami 500 W. Sullivan St. Miami, AZ 85539 928-473-4403

Town of Payson 303 N. Beeline Hwy. Payson, AZ 85541 928-472-5110 www.paysonaz.gov

Town of Winkelman 206 Giffin Ave. (Mail: PO Box 386) Winkelman, AZ 85192 520-356-7854

Pinal County

City of Apache Junction 1035 N. Idaho Rd. Apache Junction, AZ 85119 480-983-2181 www.ajcity.net

City of Casa Grande Community Recreation Center 1905 N. Peart Rd.
Casa Grande, AZ 85122 520-421-8677 https://casagrandeaz.gov/crc

City of Coolidge 660 S. Main St. Coolidge, AZ 85128 520-723-4551 www.coolidgeaz.com City of Eloy (Community Services) 100 E. 7th St. Eloy, AZ 85131 520-466-7351 www.ci.eloy.az.us

Town of Florence 778 N. Main St. (Mail: PO Box 2670) Florence, AZ 85132 520-868-7583 www.florenceaz.gov

Town of Kearny 912-C Tilbury Rd. (Mail: P O Box 639) Kearny, AZ 85137 520-363-5547 www.TownofKearny.com

Town of Mammoth 125 N. Clark St. (Mail: PO Box 130) Mammoth, AZ 85618 520-487-2331 http://townofmammoth.us

City of Maricopa 39700 W. Civic Center Plaza Maricopa, AZ 85138 520-568-9098 www.maricopa-az.gov

Town of Queen Creek Library Recreation Annex 21802 S. Ellsworth Rd. Queen Creek, AZ 85142 480-358-3700 www.queencreek.org/departments/parks-recreation

Rehabilitation and Disability Services

Individuals who have physical disabilities or challenges may benefit from the various programs offered to address their special needs. There are a number of private and nonprofit agencies which provide physical rehabilitation services; these are best located using your local telephone directory or the internet.

Listed below are DES vocational rehabilitation services and Centers for Independent Living Services (CILS) for individuals who are no longer able to do the work they once did or have a disability, but are looking for help to train for a new type of work.

Gila County

DES Vocational Rehabilitation 605 S. 7th St. Globe, AZ 85501 928- 425-3101

DES Vocational Rehabilitation 100 N. Tonto St., Ste 100 Payson, AZ 85541 928-468-9829

Pinal County

DES Vocational Rehabilitation Centers 11518 E. Apache Trl., Ste. 110 Apache Junction, AZ 85120 480-983-0427

> 401 N. Marshall St. Casa Grande, AZ 85122 520-426-3529

1155 N. Arizona Blvd. Coolidge, AZ 85128 520-723-5351

Centers for Independent Living Ability 360 602-386-4566 https://ability360.org

Respite Care & Resources

Respite care is intended to give unpaid caregivers a break. It is designed to help relieve caregiver stress and burn-out.

Arizona Caregiver Coalition 888-737-7494 http://azcaregiver.org

Arizona Lifespan Respite Program
DES/Division of Aging and Adult Services
1789 W. Jefferson St.
Phoenix, AZ 85007
602-781-5814

National Respite Locator Service http://archrespite.org/respitelocator

Pinal-Gila Council for Senior Citizens 8969 W. McCartney Rd. Casa Grande, AZ 85194 520-836-2758 or 800-293-9393

Gila County

Catholic Community Services of Southern Arizona Gila Aging Services 809 W. Longhorn, Ste. B-15 Payson, AZ 85541 928-468-0546

Pinal County

Arbor Rose Senior Care 6033 E. Arbor Ave. Mesa, AZ 85206 480-582-1092

Caliche Senior Living (Day Club) 1640 N. Peart Rd. Casa Grande, AZ 85122 520-316-8041 Oakwood Creative Care (Day Club) Town Center Location 247 N. MacDonald Mesa, AZ 85201 480-464-1061

Oakwood Creative Care (Day Club) Red Mountain Location 7550 E. Adobe Rd. Mesa, AZ 85207 480-641-7644

Senior Centers

Each Senior Center in Pinal and Gila counties is unique in the programs and services offered.

Senior Centers usually serve a noonday meal and offer a variety of social and recreational activities. Many Senior Centers offer ongoing educational and exercise programs. Many times transportation to and from the Senior Center is available.

Pinal-Gila Council for Senior Citizens has staff members in various departments who visit Senior Centers on a regular basis to provide additional assistance, such as for legal services or help with Medicare problems.

Gila County

Globe Active Adult Center 579 S. Broad St. Globe, AZ 85501 928-425-9030

Hayden Senior Center 520 N. Velasco Ave. (Mail: PO Box B) Hayden, AZ 85135 520-356-7035

Miami Senior Center 506 W. Live Oak St. Miami, AZ 85539 928-473-4190

Payson Senior Center 514 W. Main St. Payson, AZ 85541 928-474-4876

Pine-Strawberry Senior Center Highway 87 & Randall Pl. (Mail: PO Box 1281) Pine, AZ 85544 928-476-2151

Pinal County

Apache Junction Active Adult Center 1035 N. Idaho Rd. Apache Junction, AZ 85119 480-474-5260 Coolidge Adult Center 250 S. 3rd St. Coolidge, AZ 85128 520-723-4803

Dorothy Nolan Senior Center (Florence Senior Center) 330 N. Pinal St. (Mail: PO Box 2670) Florence, AZ 85132 520-868-7622

Dorothy Powell Senior Adult Center (Casa Grande Senior Center) 405 E. 6th St. Casa Grande, AZ 85122 520-421-8760

Eloy Adult Center 3925 N. Shira St. (Mail: 3655 W. Shedd Rd.) Eloy, AZ 85131 520-466-3166

Kearny Senior Center 912-E Tilbury Dr. Constitution Hall (Mail: PO Box 639) Kearny, AZ 85137 520-363-5071

Oracle Community Center (includes senior activities) 685 E. American Ave. (Mail: PO Box 1382) Oracle, AZ 85623 520-896-9326

San Manuel Senior Center 210 S. Avenue A San Manuel, AZ 85631

Superior Senior Center 360 W. Main St. Superior, AZ 85173 520-689-5182

Social Security

Two of the most important programs for older adults are Social Security for income and Medicare for health, hospitalization and prescriptions. Pinal-Gila Council for Senior Citizens has counselors trained to help you understand your options under both of these programs. (Also see Medicare and Benefit Assistance)

Pinal-Gila Council for Senior Citizens 8969 W. McCartney Rd. Casa Grande, AZ 85194-7432 520-836-2758 or 800-293-9393 www.pgcsc.org

Social Security Administration

Toll-free: 800-772-1213 M-F 8am to 7pm

www.ssa.gov

Field Offices:

Apache Junction Social Security Office 253 W. Superstition Blvd. Apache Junction, AZ 85120 866-964-7417

Casa Grande Social Security Office 1637 E. Monument Plaza Cir., Ste. 2 Casa Grande, AZ 85122 877-405-0403

Globe Social Security Office 1405 E. Ash St. Globe, AZ 85501 877-405-5471

Support Groups and Self-Help Groups

These groups bring together individuals who are experiencing similar types of problems. Many times, a professional may lead or be part of the group. Groups may help individuals cope with an illness, bereavement or other challenging life experience.

Alcoholics Anonymous (AA) and Al-Anon

Alcoholics Anonymous (For dates, times and locations of meetings) 24-Hour Help Line: 602-264-1341 www.aaphoenix.org/meetings

Alzheimer's/Dementia Support Groups

Temporarily virtual – call for information on how to connect:

Pinal-Gila Council for Senior Citizens 520-836-2758

Toll-free: 800-293-9393

Arizona City

1st Tuesday of each month, 1:00 – 2:30 p.m. Living Hope Community Church 13270 S. Sunland Gin Rd. Arizona City, AZ 85123

Casa Grande

4th Wednesday of each month, 1:00 – 2:30 p.m. Caliche Senior Living 1640 N. Peart Rd. Casa Grande, AZ 85122

Florence

2nd Thursday of each month, 10:00 – 11:30 a.m. Dorothy Nolan Senior Center 330 N. Pinal St. Florence, AZ 85132

Globe

2nd Tuesday of each month, 12:15 – 1:45 p.m. Globe Active Adult Center 579 S. Broad St.

<u>Maricopa</u>

2nd Wednesday of each month 10:00 – 11:30 a.m. Copper Sky Rec. Complex, Meeting Room A 44345 W. Martin Luther King Blvd.

Pavson

1st and 3rd Wednesdays of each month, 1:30 – 3:00 p.m. Payson Senior Center 514 W. Main St.

San Manuel

3rd Wednesday of each month, 10:00 – 11:30 a.m. Sun Life Family Health Center—Resource Room 23 S. McNab Pkwy (October through April only)

Bereavement Support and Counseling

Compassus—Payson 928-256-4738

Compassus—Casa Grande 1675 E. Monument Plaza Cir. Casa Grande, AZ 85122 520-317-6744

Hospice Family Care—Casa Grande 520-233-6116

Caregiver Support

Arizona Caregiver Coalition
Caregiver Resource Line: 888-737-7494
www.azcaregiver.org

Domestic Abuse/Violence

Against Abuse, Inc.

Casa Grande, AZ: 520-836-1239 24-Hour Crisis Line: 520-836-0858

www.against-abuse.org

Community Alliance Against Family Abuse Support groups in Apache Junction, Florence, and San Tan Valley 480-982-0205

24-Hour Crisis Line: 480-982-0196

www.caafaaz.org

Gambling Addiction

Arizona Office of Problem Gambling 602-542-8998 https://problemgambling.az.gov

Gamblers Anonymous

Valley hotline: 602-266-9784

https://gaphoenix.org

Narcotics Addiction

Arizona Region of Narcotics Anonymous Meeting locations and information www.arizona-na.org

Tax Assistance (Income Tax)

There is free help available for older adults as well as homebound older adults to complete and file their federal and state income tax returns. Assistance is available in almost every city and town in Arizona, primarily through volunteers who pitch in to help out. Dates, times and locations for tax help change every year. During tax season, the following organizations will have free tax help information.

IRS Tax Information for Seniors www.irs.gov/individuals/seniors-retirees

Gila County Community Action Program through VITA

Northern Gila County: 928-474-7192 Southern Gila County: 928-425-7631 Other Gila County areas: 800-276-4452

United Way of Pinal County

www.unitedwayofpc.org/free-tax-assistance

Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) 800-906-9887

AARP Foundation Tax Aide 888-687-2277

https://www.aarp.org/money/taxes/aarp_taxaide/

Telephone Assistance

Emergency cell phones are available through local law enforcement agencies.

Arizona Lifeline Information – Lifeline provides subscribers with a discount on monthly telephone service purchased from participating providers in the marketplace. www.phone-bill-assistance.com/lifeline/AZ

Telephone Reassurance

Provides a friendly phone call each day to check on the wellbeing of individuals who have requested this service.

Casa Grande Police Department Phone Patrol Volunteers call twice a day to check on Casa Grande seniors. 520-518-5518

City of Maricopa You Are Not Alone (YANA) Program

520-316-6800, ext. 1234

https://www.maricopa-az.gov/departments/police-department/victim-services/you-are-not-alone

Transportation

Many of the Senior Centers in Pinal and Gila counties offer at least limited transportation assistance. They can usually provide rides to and from Senior Centers and, at times, they can provide rides to shopping, medical appointments and recreational events. Specialized transportation assistance is available in some communities. (See <u>Senior Centers</u> for the Senior Center in your area)

Gila County

Globe / Miami Cobre Valley Community Transit 928-473-8222 miamiaz.gov/cvcttransit.html

Hayden / Winkelman

On the Go Express (Medical appointments, grocery shopping for non-AHCCCS clients) 1-800-208-6897, Ext. 4508

Payson (Not running during 2020/21 season) Mountain Valley Shuttle 928-537-4539

San Carlos/Safford/Globe
San Carlos Nnee Bich'o Nii Transit Services
928-475-5023/5024
http://www.nneebichionee.com/

Pinal County

Apache Junction
Cab/Rideshare Reimbursement Program
480-474-5260
https://www.ajcity.net/480/Senior-Services

Coolidge

Cotton Express 520-723-7195

Coolidge to Neighboring Communities
Central Arizona Regional Transit (CART)
520-723-7195

<u>Kearny / Mammoth / Oracle / SaddleBrooke / San Manuel / Superior</u>
On the Go Express (Medical appointments, grocery shopping for non-AHCCCS clients)
1-800-208-6897, Ext. 4508

<u>Maricopa</u>

Maricopa Express Transit (MET) (Service to Chandler and Casa Grande suspended 1/1/2021) 833-638-7433

http://www.maricopa-az.gov/departments/economic-community-development/neighborhood-animal-services/transit

TRIAD

A partnership of the Pinal County Sheriff's Office, the Pinal County Attorney's Office and volunteers, TRIAD works to identify areas of concern for senior citizens and concentrates on finding solutions. Several communities within Pinal County have a TRIAD in place. Programs may include, but are not limited to:

Home Alone Units. Volunteers install a pendant system in the home that can be activated for an emergency call in case the person is unable to reach the phone.

Lock Boxes. Lock boxes are available for those who would like emergency responders to have access to their homes in an emergency. They are often given out in conjunction with the Home Alone Unit.

Refrigerator Medical Cards. This is a medical information form printed on two sides of a yellow card the size of a half sheet of paper. It is placed on the front of the refrigerator and, in an emergency, provides first responders or emergency medical personnel with essential information.

The Pinal County Attorney's Office Community Liaison can direct you to a TRIAD in your area: 520-866-6271 (ask for Community Liaison)

Unemployment

AZ Unemployment Insurance Call Center (8am-5pm) Toll-free: 877-600-2722

DES/Arizona@Work – Business & Career Center 318 N. Florence St. Casa Grande, AZ 85122 520-866-3600 https://arizonaatwork.com

Arizona@Work 100 Tonto St., Ste. 100 Payson, AZ 85541 928-468-9829

Arizona@Work 5515 S. Apache Ave., Ste. 200 Globe, AZ 85501 928-425-7631

United Fund Giving and Support

United Way of Pinal County 1269 N. Promenade Pkwy., Ste 104 (Mail: PO Box 10541) Casa Grande, AZ 85130 520-836-0736 http://unitedwayofpc.org

United Fund of Globe-Miami, Inc. 928-961-3620 www.ufglobemiami.com

Utility Assistance

Some utility companies may provide assistance in limited situations. Contact your local utilities for information. The Community Action Programs can also provide utility assistance and are listed below:

Gila County

Gila County Community Services Division 5515 S. Apache Ave., Ste. 200 Globe, AZ 85501 928-425-7631

Gila County Community Action Program 107 W. Frontier, Ste. C Payson, AZ 85541 928-474-7192

Pinal County

Community Action Human Resources Agency (CAHRA) 109 N. Sunshine Blvd. Eloy, AZ 85131 520-466-1112

Veterans Assistance

Nationwide

National Homeless Veterans Resource Line 877-424-3838

U.S. Department of Veterans Affairs https://www.va.gov

Veterans Crisis Line: 1-800-273-8255, press 1

www.veteranscrisisline.net

VA Family Caregiver Program

Toll free Caregiver Support Line: 855-260-3274

https://www.caregiver.va.gov/support/support_benefits.asp

Statewide

American Legion Office 4701 N. 19th Ave., Ste 200 Phoenix, AZ 85015 602-264-7706

Arizona Army National Guard HQ 5636 E. McDowell Rd. Phoenix, AZ 85008 602-267-2700

Arizona Coalition for Military Families 602-753-8802 www.arizonacoalition.org

The Arizona Department of Veterans' Services (ADVS) 3839 N. 3rd St.
Phoenix, AZ 85012
602-255-3373
https://dvs.az.gov/services/resources

Be Connected Program 866-4AZ-VETS (866-429-8387)

https://beconnectedaz.org

Coaching into Care VA Family Call Center

(Provides coaching to family and friends of Veterans who see that a Veteran in their life may be having difficulty adjusting to civilian life.) 888-823-7458

https://www.mirecc.va.gov/coaching

Eloy Veterans Center 316 N. Main St. Eloy, AZ 85131 520-423-4255 Phoenix VA Health Care System 650 E. Indian School Rd. Phoenix, AZ 85012 602-277-5551/toll-free: 800-554-7174

Science Care Body Donation Veterans Program – Veterans Burial Benefits 2001 W. Pinnacle Peak Rd., Ste 175 Phoenix, AZ 85027 800-417-3747

https://www.sciencecare.com/body-donation/bd-resources/veterans

Southern Arizona VA Health Care System 3601 S. 6th Ave. Tucson, AZ 85723 520-792-1450

Gila County

Arizona Department of Veterans' Services 707 S. Broad St. Globe, AZ 85501 928-425-0027

Arizona Department of Veterans' Services 1106 N. Beeline Hwy Payson, AZ 85541 928-472-3148

Globe VA Clinic 5860 S. Hospital Dr., Ste 111 Globe, AZ 85501 928-425-0027

Northern Arizona Veterans Resource Center 1515 E. Cedar Ave., Ste. A-5 Flagstaff, AZ 86004 928-266-1984

Payson VA Clinic 903 E. Highway 260, Ste 2 Payson, AZ 85541 928-972-3148

Veterans Helping Veterans 600 E. State Hwy 260, Unit 8 Payson, AZ 85541 928-978-5238 https://vhys.org

Pinal County

Casa Grande Community Based Outpatient Clinic (Primary Care Services for Veterans)
1876 E. Sabin Dr., Bldg. A, Ste. 15
Casa Grande, AZ 85122
520-836-2536
www.tucson.va.gov/locations/CasaGrande.asp

Pinal County VA Clinic 1179 E. Cottonwood Ln. Casa Grande, AZ 85122 520-629-4801

Volunteer Opportunities and Programs

There are many volunteer opportunities for older adults who want to stay active and contribute to the community. Interested volunteers may contact the following:

Big Brothers Big Sisters of Central Arizona 4745 N. 7th St., Ste. 210 Phoenix, AZ 85014 602-264-9254 www.bbbsaz.org/volunteer

Community Action Human Resources Agency (CAHRA) 109 N. Sunshine Blvd. Eloy, AZ 85131 520-466-1112 https://www.cahra.org/volunteers

East Valley RSVP (Retired & Senior Volunteer Program) www.volunteermatch.org/search/org43053.jsp

Pinal-Gila Council for Senior Citizens 8969 W. McCartney Rd. Casa Grande, AZ 85194 (520) 836-2758 or 800-293-9393 www.pqcsc.org

United Way of Pinal County 1269 N. Promenade Pkwy, Ste 104 (Mail: PO Box 10541) Casa Grande, AZ 85130 520-836-0736 www.UnitedWayofPC.org

Voting Information

Elected officials make changes to programs and services based on what they think is important to the people they represent. The MOST influential individuals are REGISTERED VOTERS. It is important to REGISTER and to VOTE!

Now voting from home is easier than ever by requesting a mail-in ballot or by requesting to be on the permanent mail-in ballot list.

Arizona Secretary of State (election & voting information, resources & results) 602-542-8683

Toll-free: 877-843-8683 www.azsos.gov/elections

VOTER QUALIFICATIONS - YOU MUST:

Be a United States citizen

Be a resident of Arizona and the county listed on your registration

Be 18 years of age or older on or before the day of the next regular General Election

You cannot have been convicted of a felony and not yet had your civil rights restored You cannot have been adjudicated incompetent

TO REGISTER TO VOTE:

Online registration

Website: https://servicearizona.com/VoterRegistration/selectLanguage

• Print a form:

https://azsos.gov/sites/default/files/20200417_AZ_Voter_Registration_Form_Printable_0.pdf Complete, sign and mail form as noted on instructions.

- **By mail:** You may contact the County Recorder's Office listed below for your area and request that a voter registration form be mailed to you.
- **In person**: You may visit the County Recorder's Office in the county in which you are a legal resident and complete a voter registration form.

Gila County Recorder

1400 E. Ash St. Globe, AZ 85501 928-402-8740

Pinal County Recorder

31 N. Pinal St., Bldg. E (Mail: PO Box 848) Florence, AZ 85132 520-866-6854

Whole Body Donation

No-cost whole body donation can help advance medical technology, training, and education, and may lead to new disease treatment options, better patient outcomes, and advanced surgical procedures. Please check to confirm sign-up requirements and any fees that may apply.

Research for Life 2230 E. Magnolia St. Phoenix, AZ 85034 480-940-1310 http://researchforlife.org

Science Care Body Donation 2001 W. Pinnacle Peak Rd., Ste 175 Phoenix, AZ 85027 800-417-3747 www.sciencecare.com

United Tissue Network 3620 E. Wier Ave. Phoenix, AZ 85040 877-738-6111 https://unitedtissue.org

Willed Body Program – College of Medicine Tucson University of Arizona Health Sciences PO Box 245045 Tucson, AZ 85724 520-626-6083 https://bodydonation.med.arizona.edu

Appendix A – National Organization Websites and Toll-Free Numbers

Alzheimer's Association

Tall frag. 200, 272, 2006

Toll-free: 800-272-3900

www.alz.org

 American Autoimmune Related Diseases Association 586-776-3900 www.aarda.org

American Cancer Society Toll-free: 800-227-2345

www.cancer.org

American Diabetes Association
 Toll-free: 800-DIABETES (800-342-2383)

www.diabetes.org

 American Foundation for AIDS Research 202-331-8600 www.amfar.org

 American Heart Association Toll-free: 800-242-8721 www.heart.org

 American Kidney Fund 866-300-2900 www.kidneyfund.org

 American Liver Foundation Toll-free: 800-465-4837 www.liverfoundation.org

 American Lung Association Toll-free: 800-586-4872 www.lung.org

American Parkinson Disease Association

Toll-free: 800-223-2732 <u>www.apdaparkinson.org</u> Arizona Chapter—520-326-5400 <u>www.apdaparkinson.org/community/Arizona</u>

American Stroke Association
 Toll-free: 888-4-STROKE (888-478-7653)
 www.strokeassociation.org

 American Tinnitus Association Toll-free: 800-634-8978 www.ata.org

ALS Association (Amyotrophic Lateral Sclerosis)

Toll-free: 800-782-4747

www.als.org

Arizona Council on Compulsive Gambling

Helpline: 1-800-777-7207

www.azccq.orq

 Arthritis Foundation Helpline: 800-283-7800

www.arthritis.org

 Asthma & Allergy Foundation of America Toll-free: 800-7-ASTHMA (800-727-8462)

www.aafa.org

 Prevent Cancer Foundation Toll-free: 800-227-2732 http://preventcancer.org

CHADD

(Children and Adults with Attention-Deficit/Hyperactivity Disorder) 301-306-7070 www.chadd.org

 Crohn's & Colitis Foundation Toll-free: 800-932-2423

http://www.crohnscolitisfoundation.org

Cystic Fibrosis Foundation

Toll-free: 800-FIGHT-CF (800-344-4823)

www.cff.org

Easterseals

Local: 602-266-5976/National: 800-221-6827

www.easterseals.com

Epilepsy Foundation
 Toll-free: 800-332-1000
 www.epilepsy.com

Foundation Fighting Blindness

Toll-free: 800-683-5555 www.fightingblindness.org

Huntington's Disease Society of America

Helpline: 800-345-HDSA (4372)

http://hdsa.org/

Kidney Cancer Association
 Tall Section 200 250 2132

Toll-free: 800-850-9132 www.kidneycancer.org

Leukemia & Lymphoma Society

Toll-free: 888-557-7177

www.lls.org

Lupus Foundation of America

202-349-1155

https://www.lupus.org

 March of Dimes 888-MODIMES (888-663-4637) www.marchofdimes.org

Mental Health America (MHA)
 Toll-free: 800-969-6642
 www.mhanational.org

Myasthenia Gravis Foundation of America

Toll-free: 800-541-5454 www.myasthenia.org

 Myositis Association Toll-free: 800-821-7356 www.myositis.org

National Asian Pacific Center on Aging

Helpline: 800-336-2722

www.napca.org

 National Caucus & Center on Black Aging 202-637-8400

https://ncba-aging.org

National Down Syndrome Society

Toll-free: 800-221-4602

www.ndss.org

• National Hemophilia Foundation

Toll-free: 888-463-6643 www.hemophilia.org

National Hispanic Council on Aging

202-347-9733 www.nhcoa.org

• National Indian Council on Aging

505-292-2001 https://nicoa.org

National Multiple Sclerosis Society

Toll-free: 800-344-4867 www.nationalmssociety.org

National Organization for Rare Disorders

Toll-free: 800-999-6673 www.rarediseases.org

National Osteoporosis Foundation

800-231-4222 www.nof.org

• National Psoriasis Foundation

Toll-free: 800-723-9166

www.psoriasis.org

National Resource Center on LGBT Aging

212-741-2247

www.lgbtagingcenter.org

 National Sleep Foundation <u>www.sleepfoundation.org</u>

 Osteogenesis Imperfecta Foundation Toll-free: 844-889-7579 www.oif.org

CurePSP

Toll-free: 800-457-4777

www.psp.org

Sjogren's Syndrome Foundation

Toll-free: 800-475-6473 www.sjogrens.org

 Spina Bifida Association Toll-free: 800-621-3141

http://spinabifidaassociation.org

Tourette Association of America

Toll-free: 888-486-8738 www.tourette.org

 Tuberous Sclerosis Alliance Toll-free: 800-225-6872 www.tsalliance.org

United Ostomy Associations of America

Toll-free: 800-826-0826

www.ostomy.org

United Cerebral Palsy Toll-free: 800-872-5827

www.ucp.org

Appendix B – Must-Have Documents for Caregivers

*List of Doctors

This list will help caregivers to immediately access the health care team. It should include the doctor's name, address, phone number, e-mail address, and reasons the care recipient is seeing this doctor.

*Weekly Medication Chart

Medication errors can be reduced and medications are more likely to be taken on schedule when a chart is developed and kept, listing all prescriptions, over-the-counter medications, herbal treatments, and vitamin supplements, along with when each is taken, and the assigned dosage.

*Caregiver's Log

Many times various relatives and loved ones provide caregiving in shifts. Included is a helpful form for when information needs to be shared.

*Personal Health History

A chart is included that will help when taking your loved one to visit their doctor. It can help the doctor decide on medications and treatments needed.

List of Doctors	
Doctor's Name:	
Street Address:	Phone Number:
City, State, Zip:	Email:
Condition being treated:	
Doctor's Name:	
Street Address:	Phone Number:
City, State, Zip:	Email:
Condition being treated:	
Doctor's Name:	
Street Address:	Phone Number:
City, State, Zip:	Email:
Condition being treated:	
Doctor's Name:	
Street Address:	Phone Number:
City, State, Zip:	Email:
Condition being treated:	
Doctor's Name:	
Street Address:	Phone Number:
City, State, Zip:	Email:
Condition being treated:	
Doctor's Name:	
Street Address:	Phone Number:
City, State, Zip:	Email:
Condition being treated:	

Weekly Medication Chart

It is important to keep track of your loved one's medication when caregiving or sharing caregiving with others. This chart should help.

- 1. Complete a new chart weekly.
- 2. Each section is for one medication. Transfer the name from each prescription container to the space in the first row.
- 3. In the second row enter the dosage and the time or how often each day the medication should be taken.
- 4. In the third row write the size, shape, and color of the pill.
- 5. When your loved one takes a medication, place an "X" in the box for the day of the week. If your loved one takes a medication more than once a day, mark an "X" each time.

Weekly Medication Chart Name of Medication: How Often: Dosage: Description (size/shape/color): Mon Wed Thu[Sun [Tue Fri Sat Name of Medication: Dosage: How Often: Description (size/shape/color): Wed Thu[Sun Mon Tue Fri[Sat Name of Medication: Dosage: How Often: Description (size/shape/color): Mon Wed Thu Sun [Fri Sat Name of Medication: Dosage: How Often: Description (size/shape/color): Thu Sun [Mon Tue Wed Fri Sat Name of Medication: How Often: Dosage: Description (size/shape/color): Sun [Mon Tue Wed Thu[Fri[Sat Name of Medication: How Often: Dosage: Description (size/shape/color): Mon Wed Sun Tue Thu Fri Sat

Caregiver's Log

Many times various relatives and loved ones provide care-giving in shifts. This form may be useful for those times when information should be shared.

Caregiver Name:		
I cared for		-
From	to	-
Food (list food eaten and times)		
Medications (list medication doses and times)		
Activities Enjoyed		
Sleep/Energy Level		
Pain or Discomfort		

List any other concerns for new caregiver to follow-up with:

Personal Health History

A chart such as this will help when taking your loved one to visit their doctor. It can help the doctor decide on medications and treatments needed.

Hospitalizations

Hospital	Condition	Date (s)

Surgeries

Hospital	Surgery for	Date (s)

Illnesses

Illness	Treatment	Date (s)

Medications Taken

Medication	Dosage	Began taking date(s)

Allergies:	Allergies:		
Health Care Providers:			
Provider	City	Phone	

Major Health Conditions of Immediate Family Members:

- •
- •
- •

For other very helpful caregiver checklists and forms, go to these websites:

National Caregivers Library:

Examples of other checklists and forms available free online at http://www.caregiverslibrary.org/caregivers-resources/grp-checklists-forms.aspx

- Caregiving Decision Questionnaire
- Driving Assessment Checklist
- Needs Assessment Worksheet
- Home Modification Checklist
- Nursing Home Checklist
- Appointment Information
- Caregivers Document Organizer
- Personal Record Tracking Form
- Payment Options Chart to Compare Medicare, Medicaid, & Other Government Programs
- Health Insurance: Best Buys
- Choosing the Right Doctor Checklist

www.caregiverresource.net

www.caregiver.com

Funding provided in part by the State of Arizona/ DES Division of Aging and Adult Services, Federal Older Americans Act, Social Services Block Grant, PGCSC, ADOT 5310 Program, Arizona Complete Health, Pinal County, Gila County, Local Cities and Towns, Program Participant Donations, Pinal-Gila Council's Senior Foundation, WACOG, EFSP (FEMA), United Way of Pinal County, Walmart Foundation, and Walmart Distribution Center #7013. Some programs are funded by the Arizona Department of Economic Security. Points of view are those of PGCSC and do not necessarily represent the official position or policies of DES.

"Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI and VII) and the Americans with Disabilities Act of 1990 (ADA) Section 504 of the Rehabilitation Act of 1973 and the Age Discrimination Act of 1975, Pinal-Gila Council for Senior Citizens prohibits discrimination in admissions, programs, services, activities or employment based on race, color, religion, sex, national origin, age, and disability. Pinal-Gila Council for Senior Citizens must make a reasonable accommodation to allow a person with a disability to take part in a program, service, or activity. Auxiliary aids and services are available upon request to individuals with disabilities. For example, this means that if necessary, Pinal-Gila Council for Senior Citizens must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that Pinal-Gila Council for Senior Citizens will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. To request this document in alternative format or for further information about this policy please contact: Olivia Guerrero at 520-836-2758 or 1-800-293-9393. Para obtener este documento en otro formato u obtener información adicional sobre esta política, Olivia Guerrero a 520-836-2758 o 1-800-293-9393."



PGCSC is a proud member of the United Way of Pinal County.

Notes	
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CHAMMP Prevention Coalition

Serving older adults and caregivers throughout Pinal County

<u>Coalition to improve</u>
<u>Health & increase</u>
<u>Awareness of</u>
<u>Medication</u>
<u>Management Through</u>
<u>Prevention</u>



Mission Statement: "To eliminate health problems or deaths associated with misuse or abuse of medications in the senior population and families of Pinal County."

Vision Statement: "CHAMMP is a coalition educating the senior population of Pinal County in proper medication storage, usage, and disposal, resulting in safer communities for all ages."



